# VPAT Accessibility Conformance Report

(Based on ITI VPAT©)

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| Name of Product | **Exporter** |
| Date Last Updated | February 7, 2026 |
| Completed by | Justin Binder (Elsevier Digital Accessibility Team) |
| Applicable Standards/Guidelines | This document rates Exporter according to the W3C WCAG 2.1 A and AA requirements. |
| Contact for More Information | Elsevier Digital Accessibility Team<br>accessibility@elsevier.com |
| Testing Tools and Methods | • Hands-on keyboard operation<br>• DevTools/Code inspection<br>• Chrome 144 on Windows 11 23H2<br>• NVDA screen reader 2025.3<br>• WAVE Browser Extension<br>• Color Contrast Analyzer<br>• W3C Web Accessibility Initiative (WAI) Pages<br>• Elsevier Accessibility Checklist |
| Document Sections | This review document includes all WCAG 2.1 A and AA checkpoints, organized into 7 logical sections:<br>• Visuals<br>• Keyboard<br>• Headings and Structure<br>• Labeling<br>• Multimedia<br>• Usability<br>• Mobile User Experience |
| Pages Covered | • Login<br>• Batch selection screen<br>• Batch History<br>• Contact Us<br>• Header |
| Terms | • **Supports**: The functionality of the product has at least one method that meets the criteria without known defects or meets with equivalent facilitation.<br>• **Partially supports**: Some functionality of the product does not meet the criteria.<br>• **Does not support**: Majority of functionality of the product does not meet the criteria.<br>• **Supports (N/A):** According to W3C on conformance, "If there is no content to which a success criterion applies, the success criterion is satisfied." |
| Notes/Terminology | • “AT” stands for Assistive Technology such as screen readers, voice input, etc. |

## Conformance Summary

| WCAG 2.1 Success Criterion | Level | Evaluation |
|---|---|---|
| 1.1.1: Non-text Content | A | Partially supports |
| 1.2.1: Audio-only and Video-only (Prerecorded) | A | Supports (N/A) |
| 1.2.2: Captions (Prerecorded) | A | Supports (N/A) |
| 1.2.3: Audio Description or Full Text Alternative | A | Supports (N/A) |
| 1.2.4: Captions (Live) | AA | Supports (N/A) |
| 1.2.5: Audio Description | AA | Supports (N/A) |
| 1.3.1: Info and Relationships | A | Partially supports |
| 1.3.2: Meaningful Sequence | A | Supports |
| 1.3.3: Sensory Characteristics | A | Supports |
| 1.3.4: Orientation (2.1) | AA | Supports |
| 1.3.5: Identify Input Purpose (2.1) | AA | Supports |
| 1.4.1: Use of Color | A | Supports |
| 1.4.2: Audio Control | A | Supports |
| 1.4.3: Contrast (Minimum) | AA | Partially supports |
| 1.4.4: Resize text | AA | Partially supports |
| 1.4.5: Images of Text | AA | Supports |
| 1.4.10: Reflow (2.1) | AA | Partially supports |
| 1.4.11: Non-Text Contrast (2.1) | AA | Partially supports |
| 1.4.12: Text Spacing (2.1) | AA | Supports |
| 1.4.13: Content on Hover or Focus (2.1) | AA | Supports |
| 2.1.1: Keyboard | A | Partially supports |
| 2.1.2: No Keyboard Trap | A | Supports |
| 2.1.4: Character Key Shortcuts (2.1) | A | Supports |
| 2.2.1: Timing Adjustable | A | Supports |
| 2.2.2: Pause, Stop, Hide | A | Supports |
| 2.3.1: Three Flashes or Below Threshold | A | Supports |
| 2.4.1: Bypass Blocks | A | Does not support |
| 2.4.2: Page Titled | A | Supports |
| 2.4.3: Focus Order | A | Partially supports |
| 2.4.4: Link Purpose (In Context) | A | Partially supports |
| 2.4.5: Multiple Ways | AA | Supports |
| 2.4.6: Headings and Labels | AA | Supports |
| 2.4.7: Focus Visible | AA | Partially supports |
| 2.5.1: Pointer Gestures (2.1) | A | Supports |
| 2.5.2: Pointer Cancellation (2.1) | A | Supports |
| 2.5.3: Label in Name (2.1) | A | Supports |
| 2.5.4: Motion Actuation (2.1) | A | Supports |
| 3.1.1: Language of Page | A | Supports |
| 3.1.2: Language of Parts | AA | Supports |
| 3.2.1: On Focus | A | Supports |

| WCAG 2.1 Success Criterion | Level | Evaluation |
|---|---|---|
| 3.2.2: On Input | A | Supports |
| 3.2.3: Consistent Navigation | AA | Supports |
| 3.2.4: Consistent Identification | AA | Supports |
| 3.3.1: Error Identification | A | Supports |
| 3.3.2: Labels or Instructions | A | Partially supports |
| 3.3.3: Error Suggestion | AA | Supports |
| 3.3.4: Error Prevention (Legal, Financial, Data) | AA | Supports (N/A) |
| 4.1.1: Parsing | A | Supports |
| 4.1.2: Name, Role, Value | A | Partially supports |
| 4.1.3: Status Messages (2.1) | AA | Does not support |

## WCAG 2.1 A and AA Success Criteria

Visuals

| WCAG 2.1 Checkpoint | Conformance Level | Remarks |
|---|---|---|
| 1.1.1: Non-Text Content (A)<br>Provide text alternatives for non-text content (e.g. images) | Partially supports | Many images and icons have appropriate text equivalents.<br><br>**Exceptions:**<br>• Batch selection screen - Search and Clear Search image buttons: Name, Structure, and Keyboard inaccessible: The images buttons are missing an accessible name and role information. They are not reachable and operable by keyboard.<br>• Batch selection screen - Tooltip control for Vaccine Information Statements: Name, structure and keyboard inaccessible: The tooltip icon control is missing name and role information. It is not reachable and operable by keyboard.<br>• Batch History - Download Batch package and Resend Batch package controls in Actions column: Accessible name: For both controls, the title attribute is used for labelling the image controls which is not a reliable primary labelling method. The value for the title attribute includes the "<br>" html tag which is announced as such by the screen reader. The accessible name for the resend batch package controls are not always unique and meaningful. The label format for them is "Resend Batch package for [email addresses]". This allows for repetitive accessible names in the table which may cause confusion for AT users.<br>• Header - "Patient Education" image link: Missing accessible name: The "Patient Education" image link does not have an accessible name. The link's purpose is not communicated to AT users.<br>• Header - Tooltip for Resource Center control: Missing name and Structure: The control is missing an accessible name and role information. It appears visually as an information icon. |
| 1.3.3: Sensory Characteristics (A)<br>Do not rely on sensory characteristics of components such as shape, size, visual location, orientation, or sound | Supports | There are no instructions or areas of content which rely solely on sensory characteristics. |
| 1.4.1: Use of Color (A)<br>Color is not used as the only visual means of conveying info | Supports | In most instances, when color is used as a means of conveying information, another visual method is also used to convey the information without color.<br><br>**Exceptions:**<br>• |
| 1.4.3: Color Contrast (Minimum) (AA)<br>Text has enough | Partially supports | Text has sufficient contrast with its corresponding background in most areas. |

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| contrast with the background (4.5:1 for small text and 3:1 for large text) | | **Exceptions:**<br>• Batch selection screen - "Submit", "Save", and "Restore Initial Settings" buttons: Contrast in default state: The buttons have a contrast ratio of 4.03:1. Foreground: #FFFFFF Background: #4F81BD<br>• Batch selection screen - Names of Documents text in table on hover: Contrast: On mouse hover, the names of documents in the data table have a contrast ratio of 4.06:1. Foreground: #137D9F Background: #EEEEEE<br>• Batch selection screen - "Submit", "Save", and "Restore Initial Settings" buttons: Text contrast on hover: When the buttons are in the hover state, the contrast ratio is 1.42:1. Foreground: #3D688F Background: #4E7FBB |
| 1.4.4: Resize Text (AA)<br>Text can be enlarged up to 200% without loss of functionality. | Partially supports | Text may be enlarged to 200% while preserving functionality of content in most instances.<br><br>**Exceptions:**<br>• Contact Us - Dialog content: Resize text: Some of the dialog content is cut off due to vertically scrolling not being allowed for all users. |
| 1.4.5: Images of Text (AA)<br>Text is used rather than images of text, except where the presentation of text is essential, such as logos | Supports | No images of text are used other than for logos or essential presentation in all areas. |
| 1.4.10: Reflow (AA)<br>Content can be presented without loss of information or functionality, and without requiring scrolling in two dimensions for:<br>• Vertical scrolling content at a width equivalent to 320 CSS pixels;<br>• Horizontal scrolling content at a height equivalent to 256 CSS pixels.. | Partially supports | Most pages utilize a responsive view where content reflows into a single column. In most instances page may be zoomed to 400% without necessitating horizontal scrolling, nor loss of functionality/content.<br><br>**Exceptions:**<br>• Batch selection screen, Batch History, and Contact Us - Page content: Reflow: Most of the content is cut off and not viewable on the screen. |
| 1.4.11: Non-Text Contrast (AA)<br>User interface components and graphical objects have a contrast ratio of at least 3:1 against adjacent color(s). | Partially supports | Almost all non-text UI components and graphical objects have at least a 3:1 contrast ratio against surrounding colors.<br><br>**Exceptions**:<br>• Batch selection screen - Submit, "Save", and "Restore Initial Settings" buttons: Focus indicator contrast: The focus indicator has a low contrast ratio with the adjacent button border color. |

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| | | The contrast ratio is 2.09:1. Foreground: #345cad Background: #e9711c (focus indicator) |
| 1.4.12: Text Spacing (AA)<br>In content implemented using markup languages that support the following text style properties, no loss of content or functionality occurs by setting all the following and by changing no other style property:<br>• Line height (line spacing) to at least 1.5 times the font size;<br>• Spacing following paragraphs to at least 2 times the font size;<br>• Letter spacing (tracking) to at least 0.12 times the font size;<br>• Word spacing to at least 0.16 times the font size. | Supports | Users may adjust the text spacing of content on pages to the minimum baseline properties without causing loss of content or functionality. |
| 1.4.13: Content on Hover or Focus (AA)<br>Where receiving and then removing pointer hover or keyboard focus triggers additional content to become visible and then hidden, the following are true:<br>• Dismissible<br>• Hoverable<br>• Persistent | Supports | The applicable instances of content that may appear on hover or focus meet this criterion. |
| 2.3.1: Three Flashes or Below Threshold (A)<br>No more than three flashes in a 1-second period, or the flashes are below the defined thresholds | Supports | No flashing content exists. |

## Keyboard

| WCAG 2.1 Checkpoint | Conformance Level | Remarks |
|---|---|---|
| 1.3.2: Meaningful Sequence (A)<br>The correct reading sequence can be programmatically determined | Supports | The correct reading sequence is typically logical and programmatically determinable, with the DOM order according with the visual order in all areas. |
| 2.1.1: Keyboard (A)<br>All functionality is available from a keyboard, except for tasks such as drawing | Partially supports | Most standard web page content and functionality is keyboard operable across pages.<br><br>**Exceptions**:<br>• Batch selection screen - Search and Clear Search image buttons: Name, Structure, and Keyboard inaccessible: The images buttons are missing an accessible name and role information. They are not reachable and operable by keyboard.<br>• Batch selection screen - Instructions for Notification Email Address field: Appears on hover only: The instructions for the field appears on mouse hover only and not when the field receives keyboard focus.<br>• Batch selection screen - Tooltip control for Vaccine Information Statements: Name, structure and keyboard inaccessible: The tooltip icon control is missing name and role information. It is not reachable and operable by keyboard.<br>• Batch selection screen - Content type hint text: Appears only on mouse hover: In the Name column of the Documents data table, there is a content type hint text that appears only on mouse hover for each document name. It is not viewable or announced to AT and keyboard only users since the name text itself is not keyboard focusable. There is an aria-describedby attribute that gets added when it is on mouse hover. The text is the value for the title attribute on the element when in default state.<br>• Batch selection screen - Output Format radio buttons: Additional label text on hover: The radio buttons for Output Format have content that appears on mouse hover only. It is important information not available to keyboard only users and AT users. The content is contained in a title attribute not on mouse hover and then moved to aria-describedby attribute on mouse hover. Some of the output formats have limitations or conditions such as Plain Text which is limited to certain languages and that is not communicated anywhere else.<br>• Header - Tooltip for Resource Center control: Keyboard inaccessible: The tooltip control is not reachable by keyboard only users and AT users. |
| 2.1.2: No Keyboard Trap (A)<br>The user can use the keyboard to move through page elements | Supports | No pages have a keyboard trap. |

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| and is not trapped on a particular element | | |
| 2.1.4: Character Key Shortcuts (A)<br>If a keyboard shortcut is implemented in content using only letter (including upper- and lower-case letters), punctuation, number, or symbol characters, then at least one of the following is true:<br>• Turn off<br>• Remap<br>• Active only on focus | Supports | The site does not use any character key shortcuts. |
| 2.4.3: Focus Order (A)<br>Users can tab through the elements of a page in a logical order | Partially supports | Tab order is largely logical across the site and preserves the meaning and operability of content in most instances.<br><br>**Exceptions:**<br>• Login - Error message: Focus management: After an initial error message appears on screen, the focus is not consistently placed on the error message content on subsequent form submission attempts. As a result, AT users may not know if there was an error or functional bug after unsuccessful login attempt.<br>• Batch History - Dialog: Focus management: The focus is not placed inside of the modal dialog when it appears on screen. |
| 2.4.7: Focus Visible (AA)<br>The page element with the current keyboard focus has a visible focus indicator | Partially supports | Almost all elements across the site have a decent visible indication of focus – the focus indicator is typically a prominent outline.<br><br>**Exceptions:**<br>• Batch selection screen - Submit, "Save", and "Restore Initial Settings" buttons: Focus indicator contrast: The focus indicator has a low contrast ratio with the adjacent button border color. The contrast ratio is 2.09:1. Foreground: #345cad Background: #e9711c (focus indicator) |
| 3.2.1: On Focus (A)<br>When a UI component receives focus, this does not trigger unexpected actions. | Supports | Focusable elements do not cause unexpected actions/changes of context when receiving focus. |

## Headings and Structure

| WCAG 2.1 Checkpoint | Conformance Level | Remarks |
|---|---|---|
| 1.3.1: Information and Relationships (A)<br>Info, structure, and relationships can be | Partially supports | Most content is distinguishable via semantic structure and relationships. A logical heading order reflecting page organization and content is programmatically determinable on most pages. List markup is used appropriately in many instances. Most input elements have programmatically determinable labels. |

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| programmatically determined | | **Exceptions:**<br>• Batch selection screen - Documents interactive table: Structure: The interactive table for the documents is not structured as a table. The data cells are coded using <label> elements. The visual table headers are not programmatically associated with any of the table content. AT users may not understand the relationship of the content and not know that they need to use the virtual cursor to land on the date text in the same row.<br>• Batch selection screen - Missing landmarks: There are no landmarks found on the page.<br>• Batch selection screen - Unordered list in Submit error dialog: Implicit list: The unordered list is missing list markup and structured implicitly.<br>• Batch selection screen - Submit error dialog: Dialog title: The visible dialog title does not communicate the full purpose of the dialog. There is an inappropriate usage of aria-describedby on the parent element that references the body of the dialog.<br>• Batch selection screen - "Submit" text in Submit dialog: Implicit heading: The "Submit" text in the dialog is coded as an implicit heading but functionally works as a heading for the dialog.<br>• Batch History - Implicit data table: Missing structure and table headers: The data table does not have any table elements markup. It is structured using plain  elements. Users will not understand the relationship of the information.<br>• Contact Us - "Contact Information" text: Implicit Heading: The "Contact Information" text functions as a heading for the dialog but it is coded as an implicit heading.<br>• Contact Us - Patient Engagement table: Missing table markup: The data table for patient engagement is missing all table markup. AT users may not understand the relationship of the content.<br>• Contact Us - Contact dialog parent element: Inappropriate use of aria-describedby: The parent element for the dialog inappropriately uses the aria-describedby attribute to reference all of the dialog body content. Some AT users may find it an overwhelming cognitive overload and not comprehend the concisely descriptive dialog title provided at the beginning of the announcement. It may also create a duplicate announcement depending on the settings for some AT users.<br>• Header - Content release field: Accessible label: There is a visual label but no programmatic label for the content release form field. |
| 2.4.1: Bypass Blocks (A) Users can bypass repeated blocks of content. | Does not support | There is not a “Skip to Main Content” skip navigation link. On most pages, a logical heading order and landmarks demarcating various content regions allow AT users to conveniently jump to different areas of content. |
| 2.4.6: Headings and Labels (AA) | Supports | Headings and labels used are typically clear and descriptive. For example, most pages feature visually distinct and programmatically determinable main and secondary headings to help distinguish content. |

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| Headings and labels are clear and consistent. | | |
| 3.1.1: Language of Page (A)<br>The language of the page is specified | Supports | The default page language is typically and appropriately defined as lang="en". |
| 3.1.2: Language of Parts (AA)<br>Specify the language of text passages that are in a different language than the default language of the page. | Supports | There are no sections of text that do not match the default language of the page. |
| 4.1.1: Parsing (A)<br>Use valid, error-free HTML | Supports | HTML and CSS typically pass concerning these 4 specific criteria:<br>(i) elements have complete start and end tags,<br>(ii) elements are nested according to their specifications<br>(iii) elements do not contain duplicate attributes<br>(iv) any IDs are unique, except where the specifications allow these features.<br><br>Note: There may be other general HTML validation errors outside the scope of this criterion. WCAG 2.1 Errata notes: "This Success Criterion should be considered as always satisfied for any content using HTML or XML." |

## Labeling

| WCAG 2.1 Checkpoint | Conformance Level | Remarks |
|---|---|---|
| 1.3.5: Identify Input Purpose (AA)<br>The purpose of each input field collecting information about the user can be programmatically determined when:<br>• The input field serves a purpose identified in the Input Purposes for User Interface Components section; and<br>• The content is implemented using technologies with support for identifying the expected meaning for form input data. | Supports | The applicable form elements that collect such information about the user can be programmatically determined. The appropriate autocomplete attributes are implemented on the appropriate fields to facilitate auto-fill. |

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| 2.4.2: Page Titled (A)<br>The page has a title describing its topic or purpose | Supports | A descriptive page title that identifies content/purpose is present for the pages. |
| 2.4.4: Link Purpose (In Context) (A)<br>The purpose of each link can be determined from the link text or surrounding context. | Partially supports | An identifiable purpose may be deduced for almost all links from the link text or surrounding context.<br><br>**Exceptions:**<br>• Header - "Patient Education" image link: Missing accessible name: The "Patient Education" image link does not have an accessible name. The link's purpose is not communicated to AT users. |
| 2.5.3: Label in Name (A)<br>For user interface components with labels that include text or images of text, the name contains the text that is presented visually. | Supports | User interface components that have visible text contain that text consistently within the accessible name. |
| 3.2.4: Consistent Identification (AA)<br>UI components used across the web site are identified consistently on every page. | Supports | Components are typically consistent across the site, and identified consistently where they perform the same function across pages. |
| 3.3.1: Error Identification (A)<br>Input errors are clearly marked and described to the user. | Supports | Errors are identified and presented well visually. For many inputs, errors are typically validated after form submission. Error messages that offer specific feedback are presented visually distinguishable visually distinguishable or within a modal dialog. Error messages are announced to AT. |
| 3.3.2: Labels or Instructions (A)<br>Items requiring user input are clearly labeled or have clear instructions. | Partially supports | Labels or instructions are provided for most form elements, most of which are programmatically associated with their inputs.<br><br>Note: see SC 1.3.1 for exceptions where visible labels may not be programmatically associated with inputs.<br><br>**Exceptions:**<br>• Batch selection screen - Instructions for Notification Email Address field: Appears on hover only: The instructions for the field appears on mouse hover only and not when the field receives keyboard focus.<br>• Batch selection screen - Output Format radio buttons: Additional label text on hover: The radio buttons for Output Format have content that appears on mouse hover only. It is important information not available to keyboard only users and AT users. The content is contained in a title attribute not on mouse hover and then moved to aria-describedby attribute on mouse hover. Some of the output formats have limitations or conditions such as Plain Text which is limited to certain languages and that is not communicated anywhere else. |

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| 3.3.3: Error Suggestion (AA)<br>When the user makes an input error, give suggestions for valid input. | Supports | The nature of content would largely not give rise to opportunities for error suggestions, but relevant helpful suggestions are occasionally provided in text. |
| 4.1.2: Name, Role, Value (A)<br>For all UI components, the name, value, and role can be programmatically determined. | Partially supports | Some UI components communicate their state programmatically, and many have accessible names that are appropriately defined. Several ARIA attributes and roles are not present where appropriate.<br><br>**Exceptions:**<br>• Batch selection screen - Documents interactive table: Structure: The interactive table for the documents is not structured as a table. The data cells are coded using <label> elements. The visual table headers are not programmatically associated with any of the table content. AT users may not understand the relationship of the content and not know that they need to use the virtual cursor to land on the date text in the same row.<br>• Batch selection screen - "Name" and "Date Updated" table header controls: Accessible name, role, and missing state info: The accessible name has the up arrow and down arrows come up as a empty character for the controls. Such as "Name ". Also, they are incorrectly set as links and missing sort state information. AT users will not know if the documents are listed in ascending or descending order.<br>• Batch selection screen - Search and Clear Search image buttons: Name, Structure, and Keyboard inaccessible: The images buttons are missing an accessible name and role information. They are not reachable and operable by keyboard.<br>• Batch selection screen - Tooltip control for Vaccine Information Statements: Name, structure and keyboard inaccessible: The tooltip icon control is missing name and role information. It is not reachable and operable by keyboard.<br>• Batch selection screen - Submit error dialog: Dialog title: The visible dialog title does not communicate the full purpose of the dialog. There is an inappropriate usage of aria-describedby on the parent element that references the body of the dialog.<br>• Batch selection screen - Select All/Deselect All Checkbox: Missing name: The Select All/Deselect All checkbox next to the Name column table header does not have a dedicated accessible name.<br>• Batch History - Download Batch package and Resend Batch package controls in Actions column: Accessible name: For both controls, the title attribute is used for labelling the image controls which is not a reliable primary labelling method. The value for the title attribute includes the "<br>" html tag which is announced as such by the screen reader. The accessible name for the resend batch package controls are not always unique and meaningful. The label format for them is "Resend Batch package for [email addresses]". This allows for repetitive accessible names in the table which may cause confusion for AT users. |

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| | | • Batch History - Download Batch package and Resend Batch package controls in Actions column: Inappropriate role: The controls behave functionally as buttons and do not send users to a target page or location when activated.<br>• Header - Content release field: Accessible label: There is a visual label but no programmatic label for the content release form field.<br>• Header - "Batch History" and "Contact Us" controls: Inappropriate role: The "Batch History" and "Contact Us" controls are structured as links with an href but have the functional behavior of buttons that open modal dialogs when activated.<br>• Header - Tooltip for Resource Center control: Missing name and Structure: The control is missing an accessible name and role information. |
| 4.1.3: Status Messages (AA)<br>In content implemented using markup languages, status messages can be programmatically determined through role or properties such that they can be presented to the user by assistive technologies without receiving focus. | Does not support | Status messages are not presented when necessary and typically not announced by assistive technology. |

## Multimedia

| WCAG 2.1 Checkpoint | Conformance Level | Remarks |
|---|---|---|
| 1.2.1: Audio-only or Video-only (Prerecorded) (A)<br>Provide alternatives for pre-recorded audio-only or video-only content. | Supports (N/A) | There is no pre-recorded audio-only or video-only content. |
| 1.2.2: Captions (Prerecorded) (A)<br>Provide captions for pre-recorded audio | Supports (N/A) | There is no audiovisual content. |
| 1.2.3: Audio Description or Media Alternative (Prerecorded) (A)<br>Provide alternatives for pre-recorded synchronized audio/video | Supports (N/A) | There is no video content or audiovisual content in the product that would require audio descriptions or accompanying textual alternative. |

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| 1.2.4: Captions (Live) (AA)<br>Provide captions for live audio in synchronized audio/video. | Supports (N/A) | There is no synchronized audio/video content nor live audio. |
| 1.2.5: Audio Description (Prerecorded) (AA)<br>Provide an audio description of pre-recorded video. | Supports (N/A) | There is no audiovisual content and there is no video content. |
| 1.4.2: Audio Control (A)<br>Audio can be paused and stopped, or the audio volume can be changed. | Supports | No pages feature audio that plays automatically. |
| 2.2.2: Pause, Stop, Hide (A)<br>Users can stop, pause, or hide moving, blinking, scrolling, or auto-updating information. | Supports | There is no moving, scrolling, or auto-updating information for which the criterion is applicable. |

## Usability

| WCAG 2.1 Checkpoint | Conformance Level | Remarks |
|---|---|---|
| 2.2.1: Timing Adjustable (A)<br>Users are warned of time limits shorter than 20 hours and time limits can be turned off or extended | Supports | Most pages are not subject to session time limits. Pages expecting input or form submission, feature a session timeout for user inactivity. After a period of inactivity of ~20 minutes, a dialog is presented to ask if the user would like to extend the session and avoid the timeout ("Are you still there?"); a countdown of 1000 seconds is initiated and shown in the dialog. The dialog advises that the user may avoid the timeout via single mouseclick or keypress. Failure to respond by the end of the countdown results in the user being logged out of the session. |
| 2.4.5: Multiple Ways (AA)<br>More than one way is available to navigate to other web pages. | Supports | All pages (except steps/results of a process) may typically be located and accessed in multiple ways. For example, main navigation is consistently available across pages, and secondary navigation is often present in the form of breadcrumb trails representing page hierarchy. Global search functionality that comprehensively indexes content across the site allows users to find specific pages. A sitemap is also available. |
| 3.2.2: On Input (A)<br>Changing the setting of a checkbox, radio button, or other UI component does not trigger unexpected changes in context. | Supports | User input, such as changing the values of form elements, does not initiate unexpected actions or changes in context. |

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| 3.2.3: Consistent Navigation (AA)<br>Navigation menus are in the same location and order on every web page. | Supports | Navigation menus are consistent across pages. For example, global navigation links in the header are consistent across pages, occurring in the same order; secondary navigation is consistently positioned across appropriate sets of pages. |
| 3.3.4: Error Prevention (Legal, Financial, Data) (AA)<br>For web pages with legal or financial commitments, input can be reviewed and corrected before final submission, and submissions can be reverted. | Supports (N/A) | There are no submissions which require legal or financial commitments. |

## Mobile User Experience

| WCAG 2.1 Checkpoint | Conformance Level | Remarks |
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| 1.3.4: Orientation (AA)<br>Content does not restrict its view and operation to a single display orientation, such as portrait or landscape, unless a specific display orientation is essential. | Supports | Pages do not restrict view and operation of content to a single orientation. |
| 2.5.1: Pointer Gestures (A)<br>All functionality that uses multipoint or path-based gestures for operation can be operated with a single pointer without a path-based gesture, unless a multipoint or path-based gesture is essential. | Supports | Pages do not utilize or require multipoint or path-based gestures for any functionality. |
| 2.5.2: Pointer Cancellation (A)<br>For functionality that can be operated using a single pointer, at least one of the following is true:<br>• No Down-Event<br>• Abort or Undo<br>• Up Reversal | Supports | All interactive content functions through the Up-Event, allowing users to potentially move their pointer off the component to cancel. |

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| • Essential | | |
| 2.5.4: Motion Actuation (A)<br>Functionality that can be operated by device motion or user motion can also be operated by user interface components and responding to the motion can be disabled to prevent accidental actuation, except when:<br>• Supported Interface<br>• Essential | Supports | There is no content that utilizes device or user motion. |