

What is the ORO System?

An Overview of ORO and Its Value for Suppliers

Public



What is the ORO System?

Purpose of ORO

A Unified Platform for Smarter, Simpler Supplier Management

- The Supplier Lifecycle Management (ORO) system is a centralized platform that helps **streamline collaboration between Lonza and its suppliers**. It **simplifies key supplier interactions** by standardizing and automating processes.
- To implement ORO, we have **partnered with ORO**, a GenAI orchestration platform that connects people, processes, and systems to ensure smooth and efficient supplier engagement.



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Use of ORO for the Supplier

Provide Onboarding Information

To **onboard as a Lonza partner**, several information and documents are required, such as:

- Address form
- Contacts form
- Payment details
- And more

Those are to be provided through the ORO system.

Share ESG Information

Lonza **is committed to responsible sourcing**, thus, ESG data is required during the onboarding process. This can include:

- **EcoVadis ID** (if available)
- **DUNS Number**
- **IntegrityNext Questionnaire** (if no external rating is available)

Provide Supply Chain Declaration Form

Lonza needs to qualify suppliers providing materials, services, or equipment used in the manufacturing of regulated products.

To apply the appropriate level of qualification to each company in the supply chain, a **Supply Chain Declaration (SCD)** must be completed and submitted.

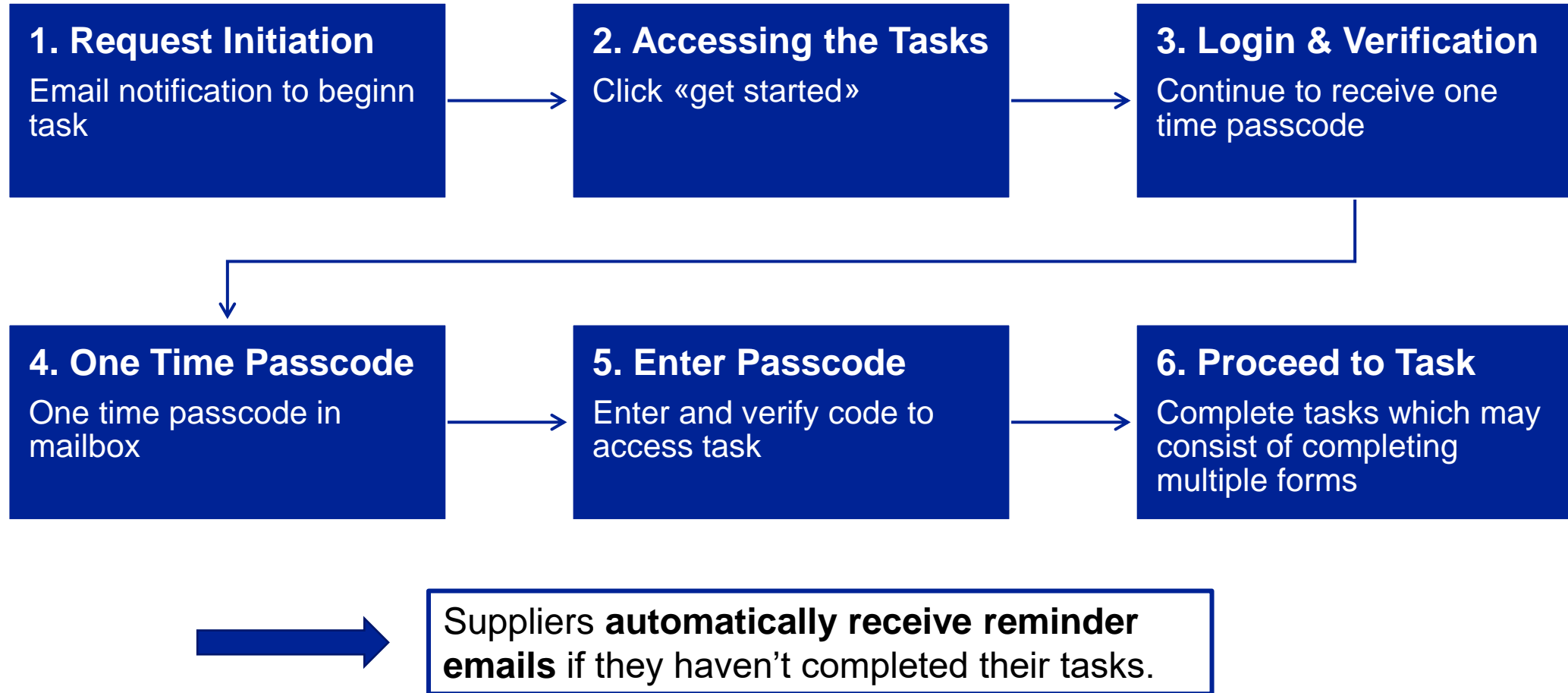
Bank Information Confirmation

If a supplier's **bank information changes**, the update must be submitted through the ORO system.

This **ensures secure and accurate processing** of payment details within Lonza's supplier records.

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How to access Taks on ORO? An Overview



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Lonza Supplier Portal provides further Supporting Informations

More Supporting Material on the Supplier Portal

- Lonza provides supporting materials to help suppliers navigate the ORO system with ease.
- In the [Supplier Portal](#), a Step-by-Step guide for each process is found.
- Most important questions are answered in the FAQs.



ORO Explained



Process Guides



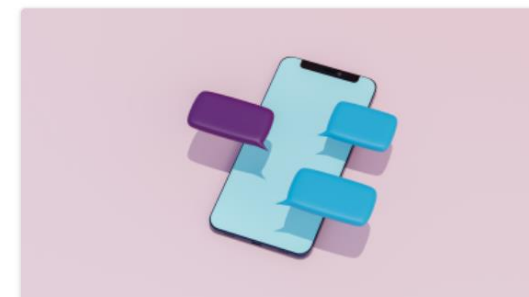
FAQs



Training Material



Troubleshooting



Support & Contact

What is the ORO System?

All the Data and Communication is safe with ORO

Data Privacy & Security

- All data shared via ORO is handled securely and in line with applicable data protection laws, including GDPR.
- Only authorized parties can access the information, and it is used strictly for its intended purpose.
- For more details, please refer to the <https://www.lonza.com/public/supplier-code-of-conduct>.

The Lonza logo is positioned in the top right corner of the slide. It consists of the word "Lonza" in a bold, black, sans-serif font. The background of the slide is a vertical strip on the right side featuring a grid of blue squares, each containing white alphanumeric characters, resembling a digital data stream or a barcode.

**We are looking forward
to collaborating with
you through ORO!**

