

# Quality at every step

Our pledge to uphold high-quality standards and industry accreditation



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Designed with **purity**  
**and performance** in mind



Our quality capsules are made using gelatin that meets both food and pharma requirements.

For Lonza, compliance with a broad set of quality and regulatory standards is an important pillar in our portfolio. Capsugel® Hard Gelatin Capsules and their ingredients are designed and selected to comply with the pharmaceutical and/or food industry requirements related to performance and purity in the major markets, as applicable.

**Our gelatin is carefully selected to support broad regulatory acceptance and extensively tested to confirm the highest quality and performance.**

Your gelatin capsule product will be designed to meet the requested target market requirements in both intended use and geographical region.

All Capsugel® Hard Gelatin Capsules are manufactured under the highest quality standards in the industry in state-of-the-art facilities, certified according to applicable food and pharmaceutical excipient good manufacturing practices and using high quality manufacturing equipment.



# Stringent procurement process

Lonza's procurement process is built on a foundation of scientific selection and rigorous assessment.

**This is our commitment.**

We source our materials with a meticulous focus on quality including continuous auditing of suppliers.

**Lonza sources gelatin exclusively from gelatin manufacturers to maintain safety and uninterrupted traceability, supported by continuous auditing of suppliers.**

Our approved gelatin suppliers maintain high-quality standards through the selection of premium raw materials and state-of-the-art production process.


This commitment positions us at the forefront of the industry, consistently achieving standard regulatory expectations.



# A robust advocacy for **rigorous product testing**

**Our specifications achieve standard regulatory references**, taking into account considerations for both empty capsules and finished food and pharmaceutical products.

In an industry where regulators and consumers are increasingly vigilant about product purity, particularly concerning contaminants such as elemental impurities, Lonza stands out with a robust repository of testing data, including chromium analysis\*.

For detailed insights, please refer to our comprehensive testing data **available here** 



\* For hard gelatin capsules, not HPMC based capsules



Conclusion:

# The Lonza Assurance:

## Innovation with scientific rigor

Our Capsugel® capsules are manufactured under the strictest quality control measures in the industry, leveraging cutting-edge technologies and scientific expertise. **The Lonza Assurance is our pursuit of purity and performance**, underlined by a comprehensive customer support network and a global commitment to advancing health and sustainability.

Facing the challenges of capsule manufacturing and market compliance, Lonza offers unparalleled scientific support to guide you. Our specialists are committed to providing you with capsules that deliver, backed by science and our dedication to excellence.

**Partner with Lonza and be confident that your health products are encapsulated within the highest standards of purity and performance.**

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### Backed by The Lonza Assurance

## Delivering our promise to you

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#### Lonza core strengths

Our promise to complete customer care through our global infrastructure and support network.

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#### Lonza standards

Our pledge to maintain high-quality standards and industry accreditation.

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#### Lonza commitment

Our commitments to safety, sustainability and a better world.

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Need help finding selecting the right capsule configuration? Our experts are here to help.

Speak with a Lonza expert 

# Lonza

Capsules & Health  
Ingredients



Get in touch with our experts  
today to learn more

**Together**  
we enable a healthier world

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