



MANDARIN ORIENTAL
SPA AND WELLNESS

PHILOSOPHY

Set along the pristine coastline of Punta Negra in Mallorca, Spa and Wellness is a refined sanctuary where Mediterranean soul meets Eastern wisdom.

Here, a holistic approach to wellbeing harmonizes ancestral island traditions with the signature philosophy of Mandarin Oriental. Movement, healing, nutrition, technology, and meaningful human connection come together seamlessly, expressed through personalized wellbeing journeys and immersive rituals.

Each experience is guided by expert practitioners and inspired by the dialogue between nature, culture, and advanced wellness practices. More than a destination, Spa and Wellness is an elevated lifestyle experience—inviting every guest to slow down, recalibrate, and rediscover a deeper sense of vitality and inner harmony.

PRODUCTS

SUBLIME OILS

Rooted in Mallorca's unique landscapes, Sublime Oils draw upon botanical wisdom and cutting-edge biotechnological innovation. Blended with rich organic oils including Marula, Manketti, Melon Seed, and Acemella Oleracea, these formulations nourish, illuminate, and fortify the skin. Each drop captures the island's pure vitality—where land, sea, and ancient earth converge.

WILDSMITH

Guided by the principles of Radical Botany, Wildsmith begins every product and experience with nature. Scientists, horticulturists, aromatherapists, and wellbeing practitioners work in synergy to create results-driven rituals that elevate skin health and overall wellbeing.

Thoughtfully designed to honour the body's natural rhythms, Wildsmith treatments support the skin's innate intelligence—uniting advanced botanical science with deeply restorative touch. The result is precise, transformative care that nurtures both skin and senses.

AUGUSTINUS BADER

Renowned for its pioneering approach to skin health, Augustinus Bader combines over 30 years of biomedical research with groundbreaking technology to support the skin's natural renewal processes. Clinically proven and luxuriously formulated, these products nourish, strengthen, and revitalize the skin at its core, delivering visible, individualized results.

ESSENCE OF MALLORCA

REAL DE MALLORQUES | 1 hour 30 minutes

A deeply transformative facial ritual inspired by the light and botanical richness of Mallorca, designed to harmonise the features through profound relaxation, lymphatic drainage and restored elasticity, creating a natural lifting effect that elevates expression and promotes lasting wellbeing. Through conscious breathing and precise manual techniques, this treatment activates the parasympathetic system, releasing tension while restoring balance to the facial structure from within.

Featuring the exclusive Intra Bucal Lift Method, an advanced intraoral technique that sculpts the face from the inside, redefining contours and returning the expression to its natural, serene state.

The synergy of high-performance organic skincare sourced from the island, combined with Joyas de Tocador tools and a methodology of refined precision, creates a sensorial experience that radiates outward while cultivating inner calm, lightness and renewed self-confidence.

EL MAPA DEL COS | 2 hours

A tribute to Mallorca's ancestral heritage, El Mapa del Cos is inspired by traditional healing practices recorded in ancient island texts, where wellbeing was understood as a sacred harmony between body, nature, and the cosmos.

Following a personalized consultation and the selection of Sublime Oils, the ritual unfolds through slow, intentional techniques rooted in Ancestral Fregues—a warming friction method that gently guides the body into deep relaxation and energetic alignment. Immersive 432 Hz sound accompanies the experience, inviting balance restoration and renewed vitality.

ONA VIVA | 2 hours

Ona Viva—the Living Wave—is a journey through the untamed energy of Mallorca, inspired by mountains, forests, caves, and the rhythm of sea and wind.

This descending voyage grounds the feet, awakens the body through deep, enveloping pressures, and harmonizes the face as a natural extension of the body. Oils enriched with local botanicals nourish the skin and connect each movement to the island's elemental energies.

Each stage evokes a distinct sensory landscape: the strength of stone, the freshness of forest air, the vitality of the sea, and the whisper of the wind. The ritual concludes with a delicate mist as hands cradle head and abdomen, breath aligning—leaving a profound sense of renewal, balance, and inner harmony.

LA CALMA SUITE EXPERIENCE

2 hours 30 minutes

Our private La Calma Suite is an exclusive sanctuary designed for complete immersion in a deeply restorative retreat. Featuring a luxurious soaking tub and a private outdoor relaxation deck, the suite is yours throughout the experience.

Your journey begins with an in-suite bathing ritual infused with a Mandarin Oriental signature blended oil and mineral-rich magnesium salts, thoughtfully prepared to promote deep relaxation.

This is followed by a personalized 1 hour 30 minutes massage, tailored to your individual needs. The experience concludes with dedicated relaxation time on your private outdoor deck, where a selection of local, seasonal amenities is served in a tranquil Mediterranean setting.

SIGNATURE THERAPIES

TIME RITUALS | 2 hours / 3 hours

Time Rituals invites you to book time rather than a predefined treatment, allowing our expert therapists to intuitively curate a bespoke sequence of therapies aligned with your personal needs. Drawing upon their full range of skills and expertise, this immersive experience delivers a deeply holistic and harmonious session, created exclusively for you.

SLEEPFULNESS | 1 hour 30 minutes

Gentle breathwork and subtle aromatherapy calm the senses before slow, restorative massage techniques create warmth and tranquility. Designed to encourage deeper rest, this treatment helps ease tension associated with disrupted sleep patterns, travel fatigue, and digital overload.

INNER BALANCE | 1 hour 30 minutes

Blending aromatic oils, acupressure, and gentle stretching inspired by Traditional Chinese Medicine, Inner Balance releases tension and restores equilibrium—supporting emotional grounding, mental clarity, and a renewed sense of calm.

TECH DETOX | 1 hour 30 minutes

Addressing the physical and sensory strain of prolonged screen use, this targeted treatment focuses on the head, eyes, neck, back, shoulders, and hands. Authentic healing traditions are paired with modern therapeutic insight to restore clarity, balance, and physical ease.

INTELLIGENT MOVEMENT | 1 hour 30 minutes

Designed to improve posture and mobility, this therapeutic massage combines trigger point work, deep muscle manipulation, and assisted stretching. The treatment releases tension, enhances circulation, and supports greater freedom of movement throughout the body.

QI | 1 hour 30 minutes

Inspired by the meridian pathways of Traditional Chinese Medicine, this nurturing hands-on experience incorporates curated essential oils and precise acupressure to rebalance energy flow. The result is a grounded, centred, and deeply recharged state of wellbeing.

MASSAGE

Our massage therapies recognize and respond to underlying imbalances through evidence-informed techniques that encourage systemic harmony, long-term resilience, and a deeper sense of wellbeing.

CIRCADIAN RHYTHM MASSAGE | 1 hour 30 minutes

Designed to reset disrupted rhythms, this flowing massage activates the parasympathetic nervous system, supporting healthy sleep cycles, energy restoration, and sustained vitality.

REBALANCING MESSAGE | 1 hour 30 minutes

A full-body massage offering profound relief from physical strain and energetic imbalance. Customized techniques and essential oil blends, aligned with the time of day, restore equilibrium and reconnect body and mind.

MUSCLE RECOVERY MASSAGE | 1 hour 30 minutes

Breath-led bodywork releases deep-seated tension, improves alignment, and restores circulation—making this treatment ideal for addressing muscular imbalances and fascial tightness.

POSTURE RESET MASSAGE | 1 hour 30 minutes

A focused body treatment targeting alignment, flexibility, and range of motion, designed to counteract the physical strain of modern habits and restore postural balance.

LYMPHATIC MASSAGE | 1 hour 30 minutes

A light, flowing massage that releases physiological overload while supporting immune and metabolic function. This gently restorative treatment promotes calm, clarity, and systemic balance.

NEW LIFE | 1 hour /1 hour 30 minutes

A nurturing treatment for expectant parents from the second trimester onwards. Delivered in a relaxed seated posture, gentle massage movements ease muscular discomfort using an essential oil-free body oil. The 1 hour 30-minute experience also includes a facial for added comfort and radiance.

BODY TREATMENTS

SKIN RENEWAL | 1 hour 30 minutes

A revitalizing full-body exfoliation paired with a choice of Restorative or Purifying body wrap. This renewing treatment is designed to regenerate the skin, boost circulation, and encourage lymphatic drainage, leaving the body softly replenished, smooth, and supple.

ROSE & GERANIUM BODY RITUAL | 1 hour 30 minutes

A fully customized ritual beginning with a gentle exfoliating oil and sea salt scrub to prepare and illuminate the skin. The experience continues with a specialized fascia massage to stimulate circulation and support tissue vitality and concludes with the application of a deeply nourishing body cream—leaving the skin visibly smoother, comforted, and revitalized.

HEAT & WATER THERAPIES

HEAT & WATER FACILITIES ACCESS | 1 hour 30 minutes

Embark on a transformative thermal journey through the salted pool, vitality pool, sauna, steam bath, experiential showers, and cold plunge. Surrounded by the island's natural scents, you move at your own pace, allowing body, mind, and spirit to realign in a profoundly restorative sensory experience.

This journey is intentionally touch-free, with optional enrichments available to further personalize your ritual into a more intimate, self-guided wellness experience.

GUIDED COLD PLUNGE | 30 minutes

Immerse yourself in crisp, invigorating waters as the essence of the Mediterranean awakens your senses. Guided by our expert therapists, this cold plunge experience is paired with breathwork techniques to support focus, calm the nervous system, and deepen resilience. This practice stimulates circulation, enhances alertness, strengthens physiological recovery, and leaves you feeling profoundly renewed against the serene coastal backdrop of Mallorca.

SAUNA THERAPY | 1 hour

Surrender to gentle, enveloping warmth infused with native herbs and the scent of sun-drenched Mallorcan flora. Traditional leaf whisking with locally foraged botanicals stimulates circulation, eases muscular tension, and restores natural equilibrium across body and mind. In this ritual of elemental heat and scent, you are carried into a timeless Mediterranean sanctuary where restoration unfolds through rhythm, presence, and breath.

HOLISTIC SKIN CARE

RADICAL BOTANY FACIAL | 1 hour / 1 hour 30 minutes

When skin feels fatigued and the mind overstimulated, this holistic, science-backed facial offers a restorative approach to skin health and overall wellbeing.

An all-encompassing ritual utilizing clinically proven, award-winning Wildsmith Skin formulas, this facial delivers immediate and visible results—leaving the complexion toned, smooth, and beautifully plump. A carefully curated sequence of breathwork, myofascial release, acupressure, and craniosacral holds works to dissipate tension, rebalance energy, and restore harmony.

This extraordinary experience grounds, centres, and re-energizes the mind while unveiling cleansed, healthy, radiant-looking skin.

ADVANCED SKIN CARE

JETLAG FACIAL | 1 hour

A revitalizing escape for tired, stressed skin. This signature ritual deeply cleanses, intensely hydrates, and restores radiance using Augustinus Bader's award-winning formulations, leaving the complexion refreshed, balanced, and luminous.

GLOW FACIAL | 1 hour 15 minutes

A luminous ritual designed to enhance the skin's natural glow. The experience includes a three-step cleanse, targeted facial massage, and deep hydration with the Hydrogel Face Mask, complemented by a soothing hand and arm massage for complete indulgence.

LONGEVITY FACIAL | 1 hour 30 minutes

A complete age-defying ritual created to restore radiance and vitality. The treatment begins with deep cleansing, followed by a restorative facial massage, rejuvenating sheet mask, and targeted eye treatment. A soothing scalp ritual, together with a calming hand and arm massage, enhances overall relaxation.

Enhanced with radiofrequency technology, this advanced treatment gently warms the deeper layers of the skin to stimulate collagen production, improving firmness, smoothing fine lines, and refining texture. The result is a visibly lifted, radiant, and rejuvenated complexion.

WELLBEING PATHS

A collection of immersive, multi-sensory journeys inspired by Mallorca's natural beauty, Mediterranean healing traditions, and the profound connection between body, mind, and environment. Each path is thoughtfully curated to guide guests through a transformative sequence of rituals—uniting native botanicals, advanced techniques, and mindful practices—to restore balance, elevate wellbeing, and cultivate a lasting sense of harmony.

NATURE COMMUNION | 3 HOURS

Step into the quiet wilds of Mallorca with this restorative path rooted in ancestral wisdom and the healing rhythm of the landscape. Designed to realign the senses, quiet the mind, and restore your natural rhythm, this immersive experience invites deep reconnection with nature and self.

GUIDED SENSORY NATURE IMMERSION | 1 hour

Surrender to the stillness of the island through a curated sensory journey into the heart of Mediterranean nature. Surrounded by cicadas, pine trees, and sea-air soundscapes, each step draws you closer to the innate rhythm of the wild.

GROUNDING HERBAL FOOT INITIATION | 20 minutes

Native Mallorcan herbs are applied to ground the body and calm the nervous system. Gentle breathwork, meditation, and intention setting foster a deep sense of presence, preparing both body and mind for restoration.

CIRCADIAN RHYTHM MASSAGE | 1 hour 30 minutes

A flowing, full-body massage designed to align with the body's natural circadian rhythm. Working in a clockwise sequence, tailored techniques and carefully selected essential oil blends restore harmony, balance, and a profound sense of ease.

ELEMENTAL BALANCE | 2 HOURS 30 MINUTES

A grounding and purifying wellbeing sequence inspired by ancient traditions and refined spa craft. This immersive journey is designed to reconnect body and spirit, restoring elemental balance and inner clarity.

GROUNDING HERBAL FOOT INITIATION | 20 minutes

Native Mallorcan herbs are used to ground the body and calm the nervous system. Gentle breathwork, meditation, and intention setting invite a deep sense of presence, preparing both body and mind for restoration.

SAUNA THERAPY | 1 hour

Surrender to a soulful Mediterranean experience inspired by the island's coastal charm. Guided by your practitioner, you will move through intentional heat cycles designed to detoxify and invigorate. Enhanced with rhythmic breathwork, aromatic herbal infusions, and traditional leaf whisking, this restorative ritual purifies the body and leaves the spirit profoundly light.

MUSCLE RECOVERY MASSAGE | 1 hour

An unscripted form of bodywork that targets the deeper layers of muscles and connective tissues. Incorporating deliberate strokes, focused pressure and stretching techniques to dissolve tension, ease muscle fatigue and stimulate circulation.

THE PURIFICATION PATH | 3 HOURS

Inspired by the depth of Mediterranean healing traditions, this transformative journey blends native botanicals, intentional cleansing, and skin restoration to release what no longer serves you and awaken your natural inner vitality.

GROUNDING HERBAL FOOT INITIATION | 20 minutes

Native Mallorcan herbs are applied to ground the body and calm the nervous system. Gentle breathwork, meditation, and intention setting encourage presence, preparing body and mind for the path ahead.

CERIMONIAL SKIN RENEWAL | 1 hour 30 minutes

A gentle full body exfoliation followed by the application of Ceramide Repair Body Balm. This balm-to-oil massage restores hydration, calms the skin, and seals your journey with a feeling of profound comfort and renewed wholeness.

THE STONE CLEARING | 1 hour

A guided, silent walk to the shoreline serving as a vessel for emotional release. Through aromatic anointment, herbal smudging, and rhythmic whisking, you are invited to let go. The journey culminates in a symbolic stone casting into the sea, where stagnant energy is surrendered at the water's edge.

BONDING TIME

1 hour 45 minutes | 2 people / 3 people

A serene and meaningful journey designed for one adult and one child to reconnect and share special moments of joy, thoughtfully elevated within a refined and tranquil setting.

The experience begins by gently awakening both body and mind with a guided yoga or fitness session, followed by a nurturing massage created to soothe, restore, and rebalance. The journey continues with a bespoke facial, expertly tailored to revive and illuminate the skin, before concluding with a glass of freshly pressed Sóller orange juice—adding a vibrant touch of Mediterranean indulgence.

Each moment is carefully curated to foster connection, presence, and relaxation, creating an intimate and restorative bonding experience. For those wishing to share this exceptional escape more widely, the experience may be extended to include an additional guest, allowing the whole family to enjoy this harmonious and memorable retreat together.

ENRICHMENTS

Personalise your journey with a curated selection of enrichments, designed to deepen and tailor your experience.

TAMPICO BODY BRUSH

Handcrafted in Spain from treated wood sourced from pruned branches and natural Tampico cactus fibres, this body brush provides an invigorating, deep exfoliating treatment. Designed to be enjoyed again at home, it stimulates circulation, smooths the skin, and transforms daily bathing rituals into moments of rejuvenation and self-care.

Available for Heat & Water services.

NATURAL KESSA GLOVE

Refine and revitalize the skin with the traditional Kessa glove, gently exfoliating while stimulating circulation and revealing a soft, radiant glow.

Available for Heat & Water services.

AUGUSTINUS BADER SHEET MASK

Indulge your skin in the transformative power of Augustinus Bader. This deeply hydrating and nourishing sheet mask revitalises the complexion, leaving skin radiant, plump, and luminous.

Available for Heat & Water services, face and body treatments.

CALM MIND | 30 minutes

Re-harmonise your natural energy flow with a signature head massage designed to induce deep relaxation for both body and mind. This focused treatment eases mental tension and encourages profound calm.

Available for face and body treatments.

ORIENTAL FOOT | 30 minutes

In Oriental philosophy, the feet are considered a mirror of the body's systems and functions. This traditional ritual begins with a fragrant foot bath, followed by skilful exfoliation and massage to smooth the feet and lower legs, restoring comfort and ease.

Available for face and body treatments.

SALT SCRUB | 30 minutes

Ideal when the skin requires renewal and the body craves refreshment. This moisture-boosting full-body scrub complements your chosen massage, encouraging skin renewal and enhanced absorption of rich botanical body oils. A blend of natural exfoliators gently buffs away dead skin cells, revealing smoother, more refined skin.

Available for body treatments.

INDIBA RADIO FREQUENCY | 30 minutes

Advanced radiofrequency technology gently stimulates collagen production, tones tissues, and accelerates cellular regeneration. The result is lifted, firm, and deeply revitalised skin.

Available for face and body treatments.

DEESSE LED FACE MASK

A cutting-edge light therapy experience designed to stimulate cellular renewal, smooth fine lines, and enhance radiance, revealing a visibly youthful and glowing complexion.

Available for face and body treatments.

LED FLEX

A versatile LED therapy for face or body, working to stimulate circulation, firm tissues, and energise the skin for a refreshed and rejuvenated appearance.

Available for face and body treatments.

MASSAGE GUN

A high-performance percussive therapy tool that releases muscular tension, promotes circulation, and supports relaxation and recovery throughout the body.

Available for body treatments.

HOT STONES

Experience the deeply soothing power of heated stones, placed and guided across the body to melt tension, ease muscular stiffness, and restore deep relaxation. The gentle warmth enhances circulation and energy flow, leaving a profound sense of calm, balance, and renewal.

Available for body treatments.

HYPERICE COMPRESSION BOOTS | 30 minutes

A targeted compression therapy designed to relieve tension, enhance circulation, and accelerate recovery—ideal for legs, calves, and feet following activity or long travel.

Available for face treatments.

FITNESS & WELLNESS

BODY COMPOSITION ANALYSIS | 30 minutes

A precise, non-invasive assessment offering a comprehensive snapshot of your body's current condition, enabling informed and highly personalized wellness decisions.

This advanced analysis provides detailed insight into body composition and hydration balance, skeletal muscle mass and body fat distribution, alongside key indicators including BMI, body fat percentage, and waist-to-hip ratio. Segmental muscle development and body shape profile are also evaluated, complemented by a nutritional overview and personalized targets for weight, body fat, and lean muscle mass.

An ideal starting point for those seeking to restore balance, enhance performance, and support long-term wellbeing.

FITNESS AND WELLNESS CONSULTATION | 45 minutes

Designed to provide our specialist instructors with objective insight into your current level of fitness. The session includes a comprehensive assessment of vital signs, flexibility, cardiovascular endurance, and body measurements.

This consultation incorporates a Body Composition Analysis and a 30-minute Personal Training session, enabling your instructor to develop a fully personalized program tailored to your body's unique characteristics and individual goals.

PERSONAL TRAINING | 1 hour

Whatever your goal—whether to enhance overall fitness and wellbeing, build endurance, or receive guidance for meaningful lifestyle change—our expert instructors work closely with you to ensure a safe, effective, and results-driven approach. Each session focuses on selecting the most appropriate exercises to help you achieve optimal results while reaching your full potential with confidence.

All Personal Training sessions are fully personalized to meet individual fitness and wellness needs. Training modalities may include Circuit Training, TRX, High-Intensity Training, Boot Camp Fitness, Strength and Conditioning, Abdominal and Stretching work, Stretching sessions, or Boxing Cardio Training.

BESPOKE WELLNESS SESSION | 1 hour

Enhance your wellbeing with a personalized wellness session, thoughtfully tailored to your individual needs and intentions. Guided by our expert practitioners, these private sessions may incorporate a range of holistic practices, including yoga, meditation, sound healing, and breathwork, each designed to restore balance to body and mind.

Whether you seek deep relaxation, inner clarity, or gentle, mindful movement, every experience is carefully adapted to support your personal wellness journey.

RECOVERY

HYPERICE COMPRESSION BOOTS | 45 minutes

Elevate recovery into a moment of calm. Our Hyperice Compression Boots offer a refined, touch-free experience that seamlessly blends advanced technology with the serenity of a spa setting. Gentle, rhythmic air compression flows through the legs to support circulation, relieve muscle fatigue, and encourage deep relaxation.

As the continuous, soothing pressure mimics the sensation of a professional massage, tension gradually melts away uninterrupted and effortless. Ideal after travel, physical activity, or simply to reset, this restorative experience helps reduce swelling, ease muscular strain, and restore a sensation of lightness, balance, and renewed vitality.

FITNESS AND WELLNESS CLASSES

Please enquire with our Spa Concierge about the varied programme of daily fitness and wellness classes available throughout the week. Classes range from Yoga and Meditation to Circuit Training, Strength Training, and beyond.

A full schedule is available at Spa and Wellness reception or on our website.

WELLNESS EVENTS

As part of our commitment to holistic health education, we curate a programme of wellness initiatives throughout the year, including dedicated wellness programmes, events, and workshops. These experiences focus on fitness, overall wellbeing, and spiritual health, offering guests opportunities for deeper learning and connection.

Please enquire with our Spa Concierge for further details on our upcoming events.

TERMS & CONDITIONS

OPENING HOURS

FITNESS CENTRE

Open 24 hours
Supervised daily from 7:30 am to 8:30 pm

HEAT AND WATER FACILITIES

8:30 am to 9:00 pm (high season)

SPA TREATMENTS

10:00 am to 9:00 pm (high season)
11:00 am to 7:00 pm (low season)

CANCELLATION POLICY

Kindly provide a minimum of 24 hours' notice should you need to cancel or reschedule your appointment. Cancellations made within 24 hours of the scheduled treatment time will incur a 100% charge. No show appointments will incur a 100% charge. A valid credit card or prepayment method is required at the time of booking to secure your reservation.

SPA ARRIVAL

We recommend arriving at least 60 minutes prior to your scheduled appointment. This allows time to consult with our spa team regarding your treatment preferences and to enjoy the heat and water facilities before your service. Please note that late arrivals may result in a reduced treatment time, out of consideration for subsequent guests.

DIGITAL DISCONNECTION

To preserve the tranquility of the spa environment, we kindly request that all mobile devices are turned off or placed on silent and securely stored in your locker. This ensures a serene, discreet, and private experience for all guests.

HEALTH CONDITIONS

When making your booking, kindly advise us of any health conditions and any medication you are currently taking. For certain medical conditions, written authorization from your doctor may be required prior to proceeding with treatment.

Please contact our Spa & Wellness team should you require further information or guidance.

AGE REQUIREMENT

Guests must be 18 years of age or older to access the Spa and Wellness facilities. Guests under the age of 18 may enjoy selected spa treatments only with prior written consent from a parent or legal guardian, provided before the treatment takes place. A parent or legal guardian must always be present during the treatment, particularly for services involving partial or full nudity, including body massages.

PREGNANCY

We offer a thoughtfully curated selection of treatments specially designed for expectant mothers. Our Spa Concierges will be delighted to assist you in selecting the most suitable and safe options during this special time. For your comfort and safety, please note that massages and body treatments are not performed during the first 12 weeks of pregnancy.

HEMOCARE

To extend the benefits of your spa experience beyond your visit, the products used during your treatments are available for purchase in our Spa Boutique, alongside a curated selection of wellness and lifestyle essentials to support continued wellbeing at home.

GIFT CARDS

Our Spa Gift Cards offer a thoughtful and memorable gift experience. They are available for purchase online and at the Spa Concierge Desk.

CLEANLINESS & HYGIENE

Your wellbeing is our highest priority. In line with our rigorous hygiene standards, all equipment and treatment areas are meticulously sanitized and sterilized after each service, ensuring a safe and exceptional spa experience for every guest.

LOSS OR DAMAGE

While every precaution is taken, the spa cannot accept responsibility for the loss or damage of personal belongings. We recommend that all valuables are securely stored in the lockers provided.

For your comfort and to protect your clothing, we encourage guests to wear the robe provided during their visit.

REFUND & EXCHANGE POLICY

Unopened retail products may be refunded or exchanged within 10 days of purchase, when accompanied by the original receipt.

RESTRICTIONS ON THE USE OF FACILITIES

To maintain a calm, healthy, and relaxing environment, alcohol and tobacco are strictly prohibited within the Spa and Wellness facilities. Appropriate athletic attire and sports shoes are required when using the Fitness & Wellness Centre.

ACCIDENTS OR INJURIES

The Spa & Wellness facility cannot be held liable for any accidents or injuries that may occur during your visit.

ACCESSIBILITY

Our spa is fully wheelchair accessible and thoughtfully designed to accommodate guests with visual or hearing impairments, ensuring a comfortable, seamless, and inclusive experience for all.



MANDARIN ORIENTAL
PUNTA NEGRA MALLORCA

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