



THE ART OF RESET FLOATING SOUND THERAPY

Presented by The Yoga Class at Mandarin Oriental Mayfair
Terms & Conditions

Location & Attire

The class takes place in an 1.2 metre swimming pool.

Guests are required to wear appropriate swimwear during the session but we would recommend wearing an additional layer of clothing such as shorts or a t-shirt.

Provided Items

A towel, blanket, and eye mask will be provided for your comfort.
Please return all provided items after the session.

Safety & Accessibility

Assistance will be available to help guests access the pool and floating beds safely.
If you have mobility issues, medical conditions, or require additional support, please inform the spa reception at least 24 hours before the class.

Payment, Cancellation & Refunds

The guest booking is confirmed after full payment has been received. Participant Cancellations: If a Participant cancels after full payment, a refund will only be issued if the Host is able to refill the Participant's space. If cancelled within 3 days then the booking can be deferred to a future Floating Sound event. Host Cancellations: The Host reserves the right to cancel the session due to insufficient registrations, natural disasters, or unforeseen circumstances. In this case, Participants will receive a full refund of all payments made. The Host is not responsible for additional expenses such as travel or accommodation.

Health & Wellbeing

Guests must be in good health and able to participate in light water-based activities.
If you have any heart conditions, respiratory issues, or are pregnant, please consult your doctor before attending and notify the spa team. Do not attend if you are feeling unwell or have any open wounds or contagious conditions.

Personal Belongings

Please store valuables in the designated lockers. The spa is not responsible for lost or damaged items.

Arrival & Timing

Arrive at least 15 minutes before the class to allow time for changing and preparation. Late arrivals may not be admitted for safety reasons.

Conduct & Respect

Please maintain a quiet and respectful environment during the session.
Mobile phones must be switched off or placed on silent mode.