

Mandarin Oriental (the “Group”) strongly opposes all forms of modern slavery. We will continue to learn and adopt best practices from external experts and industry peers to combat modern slavery and human trafficking. This statement is made by Mandarin Oriental (UK) Limited and Mandarin Oriental Hyde Park Limited (“MOUK”) pursuant to the UK’s Modern Slavery Act 2015 for its financial year ending 31 December 2025. MOUK is part of the Group and its parent company, Mandarin Oriental International Limited, is a global investment and management group of luxury hotels, resorts and residences. Mandarin Oriental became a wholly-owned subsidiary of Jardine Matheson following its delisting on 20 January 2026. In 2025, the Group owned, managed, and operated 45 hotels and 15 residences, and curated 39 exceptional homes, across 28 countries and territories in Asia-Pacific, Europe, Middle East and the Americas.

This statement sets out the measures taken by MOUK to ensure that its business and supply chain remain free from modern slavery and human trafficking. MOUK does not operate a UK website, and this statement will be published on the Group’s website operated by Mandarin Oriental Hotel Group Limited. This statement was approved by the boards of directors of MOUK on 8 June 2026.

We aim to operate in a manner consistent with the United Nations (UN) Universal Declaration of Human Rights and with the International Labour Organization’s Fundamental Conventions regarding child and forced labour, wages and working hours, health and safety, freedom of association and non-discrimination. The UN’s Sustainable Development Goals serve as an important reference point for the Group as we execute our sustainability policy and programmes.

The following policies demonstrate the Group’s commitment to the above:

- The Group requires all of its managed properties, regional offices and corporate offices to comply with all applicable laws and regulations and to maintain proper standards of business conduct. The Group’s Code of Conduct is incorporated into every employee’s employment terms of its employees and those of its managed properties (the “Employees”).
- The Group’s Human Rights Policy requires processes to identify, prevent and mitigate human rights risks, including modern slavery and human trafficking.
- The Group’s Responsible Procurement Policy ensures purchasing decisions respect human and labour rights. The policy also includes a Supplier Code of Conduct, which sets out the principles and the minimum standards that the Group expects its suppliers, and their own suppliers and subcontractors, to adhere to, including ethical practices and compliance with all applicable legislation such as the UK Modern Slavery Act.
- In support of the Group’s Code of Conduct and Supplier Code of Conduct, the Group has established policies to facilitate employees and suppliers to report their concerns, including a “Speak Up” platform operated by Deloitte which offers three channels for reporting serious and genuine concerns about malpractice at the earliest practicable stage so that we can take appropriate action: dedicated toll-free telephone lines; a website; and email. Mandarin Oriental’s Speak Up website is available in 12 languages and toll-free telephone lines are available in 24 locations and 10 languages.
- All properties are required to comply with Group Policies and Procedures, including the Group Security Operations Manual which sets out indicators of potential victims of human trafficking and suggested responses.

All colleagues undergo our Code of Conduct training on an annual basis. Additionally, the Group has run modern slavery awareness training since 2020. The training covers key areas of modern slavery

risks within the hospitality sector, and the role that employees could play to prevent and mitigate the risks of modern slavery and human trafficking across operations and supply chains. This important training is conducted annually, and as part of onboarding, for all MOUK colleagues. Externally, we work with an NGO, the Mekong Club, and participate in their Hospitality Roundtable to discuss initiatives to address modern slavery with industry peers.

We oversee our human rights initiatives, including modern slavery through our Group Sustainability Governance framework, consisting of the Group Chief Executive and key senior management personnel. The framework defines the Group's key priorities and provides both resources and accountability mechanisms. The Group Director of Sustainability, supported by the Sustainability Department, is responsible for mobilising and coordinating the sustainability programme across the Group.



LAURENT KLEITMAN
Group Chief Executive

29 June 2026

Mandarin Oriental