

Quality policy

The Witzenmann Group is recognised worldwide for safe, reliable and efficient solutions for the conveyance of media and energy for mobility and industry. Our ambition is to deliver consistently the highest levels of product, process and service quality to our customers in the automotive and industrial markets.

As a family-owned company with a long tradition, we combine strong values, responsibility and integrity with continuous development, technological innovation and operational excellence. Quality is a central management principle and an integral part of our corporate strategy.

Our integrated quality management system fulfils the requirements of various international standards and regulations, as well as applicable statutory, regulatory and customer-specific requirements. It applies equally to our automotive production sites and to our independent Witzenmann Produktions-GmbH for mobility and industrial applications.

All our processes are consistently aligned with the expectations of our customers and other relevant interested parties. We pursue a process-oriented, risk-based approach across the entire product life cycle – from development through the supply chain to production. Error prevention, product safety, process stability and on-time delivery are our highest priorities.

Our quality objectives are:

- Zero-defect quality and robust, controlled processes
- Reduction of quality and failure costs across all stages of the value chain
- High delivery performance and product conformity

- Continuous improvement of the effectiveness and efficiency of our management system

Quality-oriented leadership means defining clear objectives, responsibilities and key performance indicators, and regularly reviewing their achievement. Our decisions are made on the basis of facts, taking into account risks, opportunities and long-term value creation.

The qualification, competence and motivation of our employees are decisive success factors. We promote quality and safety awareness, personal responsibility and continuous learning through targeted communication, training and development. Every employee is encouraged to actively report deviations, risks and opportunities for improvement.

We regard quality deviations and errors as opportunities for sustainable improvement. Through our continuous improvement process and a structured suggestion scheme, we ensure that insights are systematically utilised and effectively implemented.

We select and develop our suppliers in a partnership-based and quality-driven manner. In doing so, we expect and support compliance with agreed quality, safety and sustainability standards throughout the entire supply chain.

Executive management is committed to providing the necessary resources, regularly assessing the effectiveness of the quality management system, and ensuring its continuous improvement and integrity.

This quality policy forms the binding basis for our actions, for the achievement of our strategic objectives and for the sustainable success of the Witzenmann Group.