CUSTOMER TESTIMONIAL

FERGUSON ENTERPRISES · APPLETON, WIS.

NO MORE ROLLING LADDERS

Ferguson replaced the rolling ladders in its Appleton warehouse with the Big Joe J1 Joey, making every pick safer and cutting overtime every week.



2–3 HRS
less overtime each week

INDUSTRY
Plumbing and HVAC supply distribution

EQUIPMENT
Big Joe J1 Joeys

THE CHALLENGE

Ferguson stocks material from the floor to the ceiling. Reaching the top rows meant a large rolling ladder in every aisle, and pickers climbing with product in hand.

"The requirement of three points of contact on a ladder is very, very difficult, carrying material up or down."

Brian Wesoloski, Warehouse Manager

THE SOLUTION

Ferguson had never had a ladder fall and chose not to wait for one. The branch brought in J1 Joeys for order picking and restocking, with every operator tethered in.

"You can sneak that Joey in there and get any material you need from floor to ceiling."

Brian Wesoloski, Warehouse Manager

WHAT CHANGED ON THE FLOOR

Rolling ladders out of the aisles
No more ladders parked in every aisle, taking up space.

Every picker tethered in
Operators clip in before going up, instead of climbing with product in hand.

2 to 3 fewer overtime hours a week
Wesoloski calls it "almost like an extra person working for you."

Productivity and morale up
He has seen both rise since the Joeys arrived.

Plugs into a standard outlet
No separate charging area to set up and barricade.

No service calls
Only the quarterly planned maintenance Ferguson already runs on its trucks.

> "I physically can't fall out of these. I have a tether. My guys are all strapped in. We treat our guys like a family. I don't want anybody to get hurt."
>
> **BRIAN WESOLOSKI, WAREHOUSE MANAGER, FERGUSON ENTERPRISES**

THE TRUCK: BIG JOE J1 JOEY

Type	Task support vehicle
Capacity	1,000 lb.
Lift height	Up to 192 in., depending on model
Battery	Lithium-ion, flooded lead acid or AGM
Towing	Optional, up to 2,500 lb.

READY TO REMOVE YOUR ROLLING LADDERS?

See the J1 Joey at work in your own aisles. Your local Big Joe dealer can set up a demo.

SCHEDULE A DEMO

Find your dealer: bigjoeforklifts.com/dealer-locator