



Human-centered connected worker ecosystem

The three dimensions of connected worker (CW) solutions

Connected worker centrality

Engineered for the needs, preferences and real-world context of the connected worker

01



02

Real-time access and analytics

Delivers real-time visibility and intelligence to drive responsiveness and empower frontline performance

Integration and interoperability

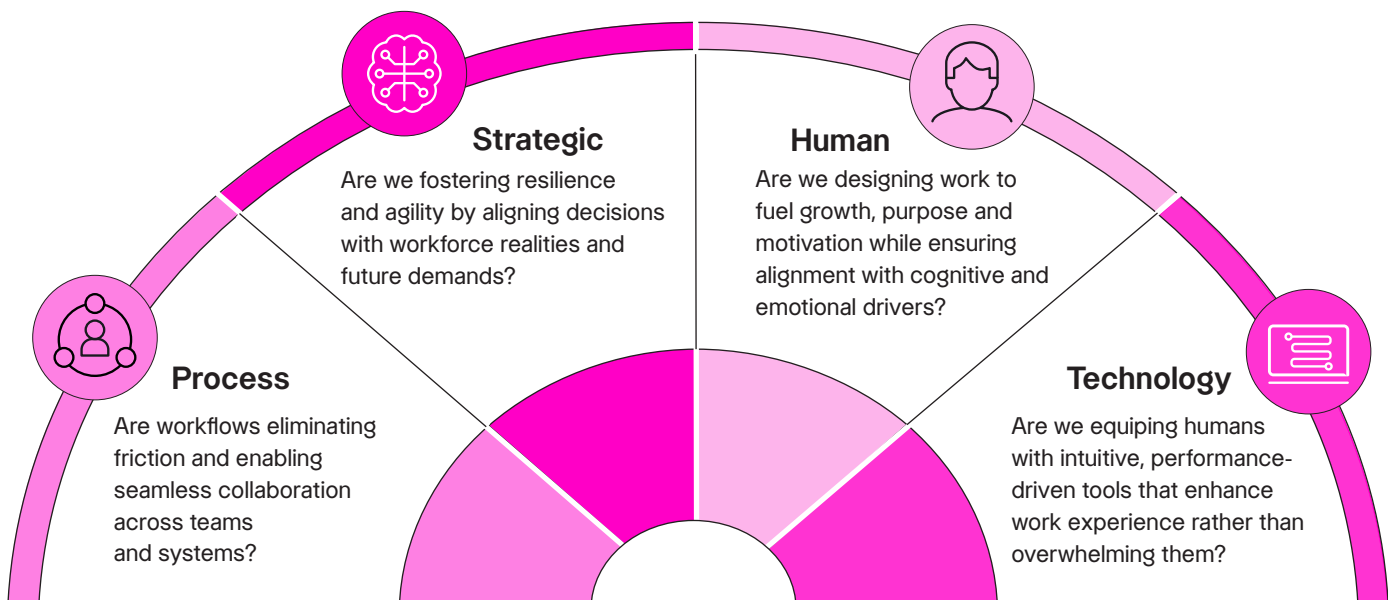
Powers human-machine collaboration through unified systems seamlessly connecting digital and physical environments, tools and workflows

03

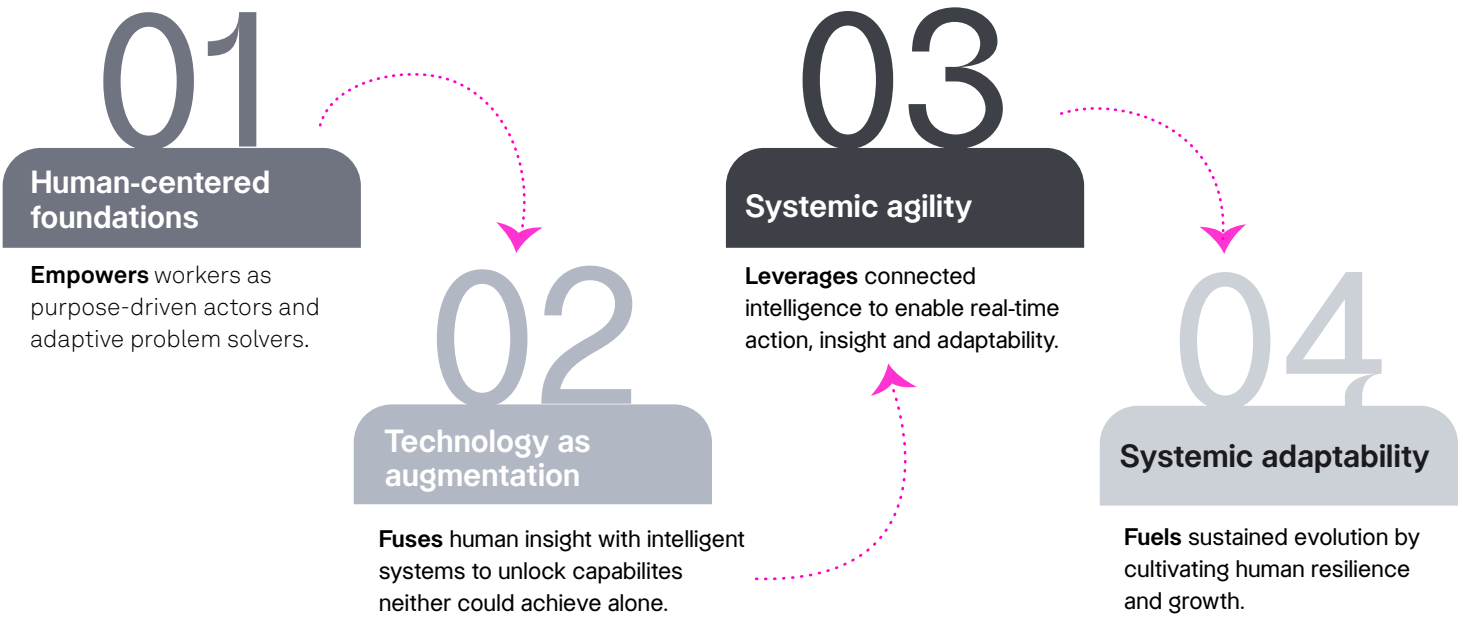


"To thrive in an era of complexity, leaders must shift from reactive management to proactive human enablement. The human-centered connected worker ecosystem is not just a digital infrastructure, it's a leadership approach that leverages the human machine equation to unlock the cognitive potential, adaptive performance and resilient collaboration of people at scale."

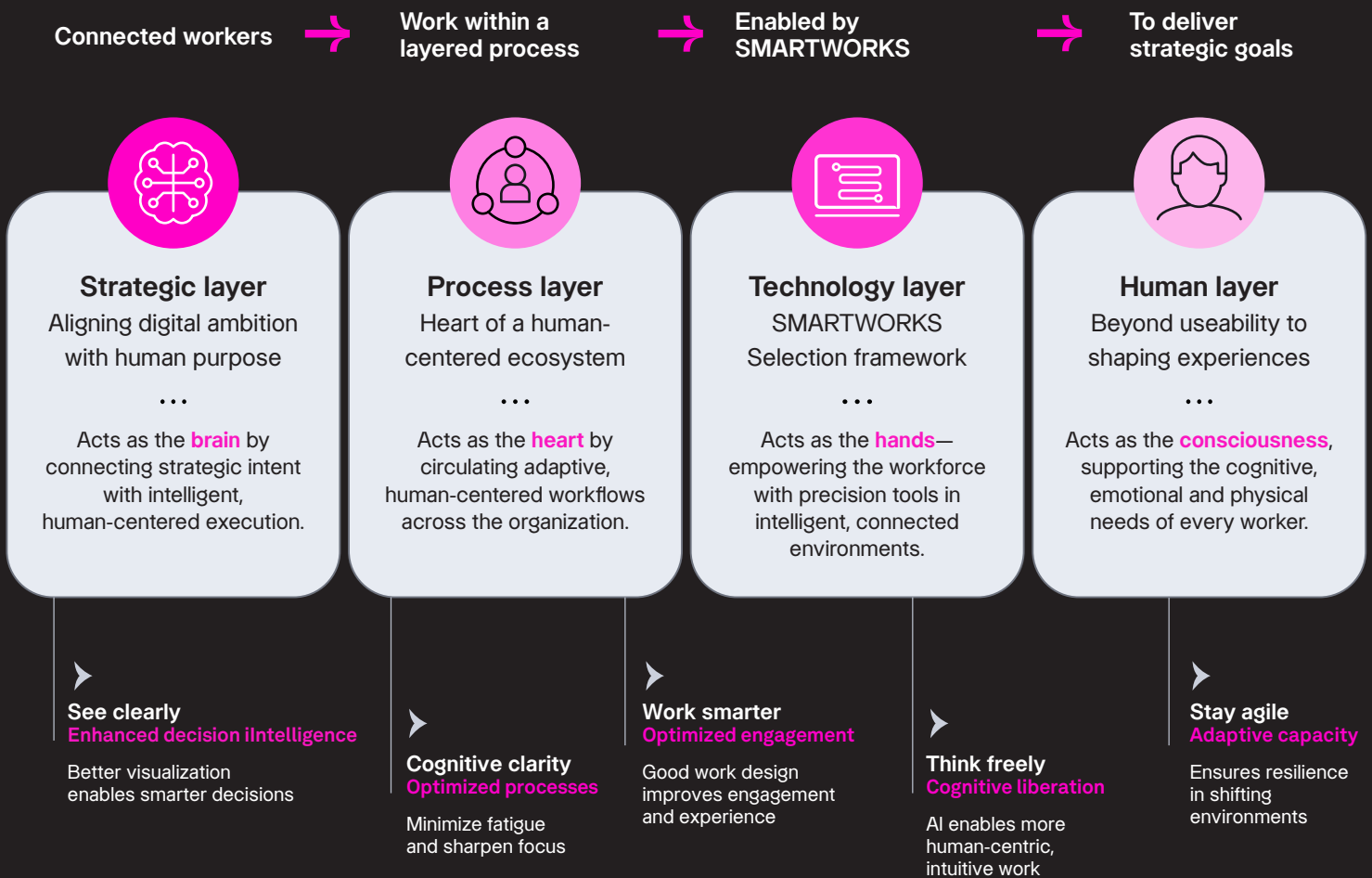
Brent A. Kedzierski, Global senior program manager

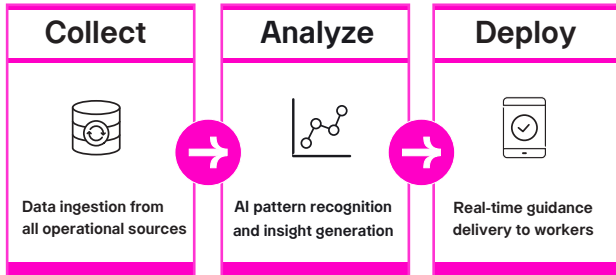
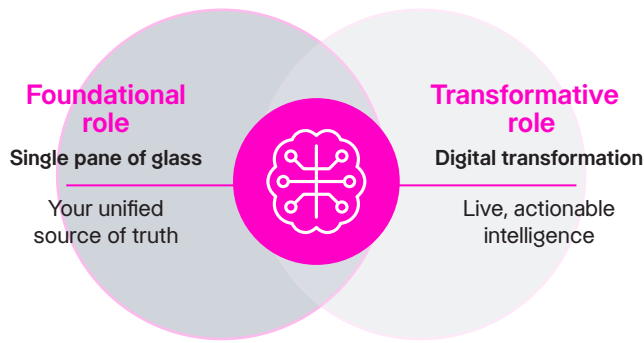


Human-centered leadership in Industry 5.0



A leadership transformation model for next-gen human performance





- 1.0 Executive strategy**
Leverage human cognition and creativity to elevate core processes in the digital age
- 2.0 Business processes**
Engineer cross-functional synergy for seamless integration
- 3.0 Work process areas**
Customize operations to enable human flow and interaction
- 4.0 Work processes**
Structure workflows to amplify human experience
- 5.0 Process steps**
Embed intuitive design into every action of work

Beyond automation lies augmentation. A single pane of glass amplifies human expertise.

The heart of execution: driving operational flow across the organization.

The power to do: technology that works the way people think.

From industrial management to human-centered enablement.

Connected worker ecosystem design

SMARTWORKS technology framework

