CASE STUDY

# Modernizing Nortera's century-long legacy with Octave Attune EAM

## Key facts:

**Company:** Nortera

**Website:** www.norterafoods.com

**Industry:** Food & Beverage

**Region:** North America

**Octave products used:** Attune EAM *(HxGN EAM)*

## Key benefits:

- Standardized processes and streamlined maintenance workflows have boosted productivity and visibility across all facilities
- Real-time asset data access has empowered mobile teams and enhanced cross-functional coordination
- Increased visibility and resource planning have supported faster, more informed actions during peak production periods

## Building on a legacy of excellence

Nortera, a leading North American processer and marketer of canned and frozen vegetables, operates 13 facilities across Canada and the United States. With more than a century of agricultural and manufacturing expertise, the company manages its full value chain – from farm to table. To stay competitive and support regional economies, Nortera saw an opportunity to modernize its asset management practices, unify operations and improve overall efficiency.

## Breaking down silos for a connected future

Historically, Nortera's plants operated independently using disparate legacy systems. This fragmented approach made it difficult to standardize processes, track inventory and manage procurement consistently across sites. Institutional knowledge was siloed, making cross-facility collaboration challenging. Recognizing the need for enterprise-wide visibility and operational efficiency, the company launched an initiative centered on integration, mobility and data accessibility.

## A strategic partnership for change

To support this transformation, Nortera partnered with Stratum Consulting Partners, an Octave strategic alliance partner with industry expertise and change management



experience, which was acquired by Total Resource Management in March 2025. This was instrumental in guiding the implementation of a modern enterprise asset management (EAM) solution. The partnership focused on aligning technology, people and processes to enable long-term, scalable success.

## Enterprise goals to streamline operations

At the heart of Nortera's modernization strategy were three key objectives:

- Unify data across facilities for greater transparency and control
- Enable mobile access to real-time operational insights
- Optimize inventory and procurement to reduce delays and boost productivity

*"Thanks to Attune EAM's support for multiple currencies and languages, our organization has successfully integrated purchasing and inventory data across multiple regions. The centralized access to storeroom information within a single application has proven invaluable, enabling us to identify equivalent spare parts at other facilities and thereby avoid significant operational downtime caused by supply chain disruptions."*

**John Chester**
Business Solutions Manager, Information Technology, Nortera



Considering these objectives, the organization selected Attune EAM, a cloud-based solution to support modernization.

## Implementing Attune EAM for enterprise-wide visibility

Attune EAM enabled Nortera to connect its facilities through a centralized platform that supports multiple languages, currencies and regions. Integrated with its cloud-based ecosystem, including Coupa, Attune EAM delivered mobile functionality and real-time data access – critical for efficient maintenance, procurement and inventory management.

## Streamlined operations and empowered teams

Since the rollout of Attune EAM, the company has experienced several operational improvements:

- Increased standardization and visibility across facilities
- More efficient inventory and maintenance workflows
- Enhanced collaboration among cross-functional teams
- Empowered mobile workforce with real-time access to asset data

These improvements have been particularly valuable during high-volume production periods, enabling faster, data-driven decision-making and stronger resource planning.

## Future ready with Attune EAM

By adopting Attune EAM and collaborating with Stratum Consulting Partners, a TRM company, Nortera has laid a solid foundation for ongoing digital evolution and modernization. This highlights how a legacy-rich organization can embrace technology and expert guidance to modernize operations, enhance resilience and lead in a competitive landscape. Looking ahead, Nortera plans to expand its use of Octave technologies to drive continued performance and innovation.

## About Octave

Octave is a leader in enterprise software, turning data into decisive action and intelligence into your edge. Our software solves for and simplifies complexity, from the design and build to operations and protection of people, property and assets – for any scope, at any scale. For decades, we've partnered with customers to sharpen performance, elevate efficiency and amplify results. From factory floors to entire cities, our solutions are tuned to scale up what's possible from day one onward.

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