



CASE STUDY

Driving productivity and transparency through Octave Attune EAM implementation



Key facts:

Company:

A Transportation Services Company

Industry:

Transportation

Country: United States

Octave products used:

Attune EAM (*HxGN EAM*)

A large, transportation services company in the U.S. operates over 300 facilities and employs 5,000 workers, with a majority being truck drivers. The organization's core services include dedicated contract transportation, warehousing, brokerage services and more.

As the company expanded, it sought a more efficient and user-friendly Enterprise Asset Management (EAM) solution to enhance integration, streamline work order processes and improve transparency and efficiency through better dashboards.

The challenges

The company was using IBM Maximo software for maintenance functions but faced issues with its cumbersome interface, which slowed down maintenance and workflow management. Additionally, the outdated technology could not integrate with other critical tools.

To address these challenges, the company aimed to improve labor productivity, reduce costs and modernize its fleet. Key requirements for a new solution included a user-friendly interface, seamless software integration and advanced workflow configuration capabilities.

The solution

After evaluating several options, the company selected Attune EAM for several reasons that aligned with its needs, such as:

- Easy integration with existing applications and systems, including breakdown services, warranty, purchase orders and invoices.
- Enhanced workflow configuration and user-friendly dashboards.

Key benefits:

- User-friendly interface and improved workflow configuration
- Streamlined maintenance and operational tasks
- Boosted employee productivity
- Easy integration with other applications
- Enhanced dashboards and reporting

Attune EAM fulfilled all modernization needs, helping the company reduce errors, optimize efficiency and enhance corporate reporting. The solution has improved employee productivity, key performance indicators (KPIs) and reduced downtime metrics.

Moving forward

The implementation of Attune EAM has played a pivotal role in the company's commitment to quality and process improvement. The system streamlined critical operational procedures while boosting employee productivity, KPIs and reducing downtime. By transforming data into actionable insights, the company can now make informed, data-driven decisions, positioning itself for continued success in the evolving transportation industry.

Enterprise asset management

Attune EAM is an industry-leading, award-winning asset management solution designed to extend lifecycles and improve productivity. With over three decades of continuous innovation, Attune EAM empowers organizations with advanced capabilities that enable better, more strategic decisions that extend asset life, increase safety and drive efficiency.

Attune EAM enables companies to:

- Seamlessly connect with legacy systems and applications from breakdown services to warranties, purchase orders and invoices
- Boost efficiency and improve productivity by streamlining routine tasks with enhanced workflow management
- Convert raw, complex data into actionable, understandable real-time insights for confident decision-making
- Access robust reporting with tracking and measurement that enhances visibility into the organization
- Increase employee performance with integrated and efficient process management
- Decrease downtime, increase cost savings and improve service delivery

Visit [Attune EAM](#) today and learn more about what this powerful solution can do for you.

About Octave

Octave is a leader in enterprise software, turning data into decisive action and intelligence into your edge. Our software solves for and simplifies complexity, from the design and build to operations and protection of people, property and assets – for any scope, at any scale. For decades, we've partnered with customers to sharpen performance, elevate efficiency and amplify results. From factory floors to entire cities, our solutions are tuned to scale up what's possible from day one onward.

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