FREQUENTLY ASKED QUESTIONS

Tempo Control System Effectiveness

General information

What is Octave Tempo Control System Effectiveness?

Octave Tempo Control System Effectiveness (formerly PAS PlantState Integrity) is a comprehensive platform designed to bring clarity to operational complexity. It provides a critical performance view of alarm systems, control loops, operational boundaries and independent protection layers (IPLs). By connecting data across these systems and translating it into actionable insight, the platform strengthens operator awareness, reduces the likelihood of abnormal situations and supports safer, more reliable operations. The result is improved performance measured in both operational stability and business outcomes.

Please visit octave.com.

Who uses Tempo Control System Effectiveness?

Major companies across the globe from industries such as oil and gas, chemicals, power generation, pharmaceutical, discrete manufacturing and food and beverage rely on Tempo Control System Effectiveness platform to manage operational risk and improve performance.

The platform has been consistently recognized by the ARC Advisory Group as the No. 1 alarm management software solution globally since 2017.

What are the main benefits of Tempo Control System Effectiveness?

The platform combines multiple products into alignment to deliver key benefits including:

- **Improved operator situation awareness –** Connect digital silos to visualize data in context and provide actionable information.
- **Increased plant safety and reliability –** Understand the relationships between alarms, control loops, boundaries and IPLs.
- **Effective oversight –** Gain comprehensive insight into operational performance and information to support decision making.

Support and training

Where can I find information on the available features?

Tempo Control System Effectiveness has a help menu that allows software users to learn more about the features within the platform. Additionally, product documentation is available online through our Octave Community, which is available to all customers.

To request access to Octave Community, use this link and select "I am a new user."

How can I access support resources?

Support resources are available through our customer portal, Octave Community. From a single access point, you can:

- Review knowledge articles
- File and get updates on support cases
- Review product documentation
- Enroll in online training courses
- Access updates on new releases
- Review product roadmaps and more.

To request access to Octave Community, use this link and select "I am a new user."

Are online training resources available?

Yes. Training is available through Octave Community. Log into Octave Community and click the "University" tile to access the university site. You can enroll in various courses and learning paths based on the product. You can also tailor training courses by creating specific learning paths from the available materials.

To request access to Octave Community, use this link and select "I am a new user."

Can I get live, in-person training tailored to my company?

Yes. Octave's professional services team delivers tailored, on-site training.

Reach out to our professional services today.

Product enhancements

How do I submit enhancement ideas to the product team?

Submit ideas directly to Octave Community. Log in to Octave Community and select the “Ideas” tile, where you can describe the functionality and the value it would deliver.

To request access to Octave Community, use this link and select “I am a new user.”

How are enhancement requests evaluated?

Enhancements are reviewed and prioritized based on customer impact, strategic alignment and evolving market needs, ensuring the roadmap reflects both immediate value and long-term innovation.

How do I access the current product roadmap?

Customers can access the published product roadmaps through Octave Community. Log in to Octave Community and select the “Product Roadmaps” tile to access the published roadmaps of all products.

Engagement

Is there a user community available?

Yes. Tempo Control System Effectiveness has a user forum. The user forum connects customers with peers and Octave solution teams to share similar experiences and challenges. This community fosters a collaborative rhythm for continuous improvement and is held quarterly.

To request to join a user forum, use this link: User Forum - request to join

To request to join the Tempo Control System Effectiveness user forum Teams channel, click here: General | Octave Tempo Control System Effectiveness | Microsoft Teams

How do I keep informed of features in development?

Product System Reviews are held quarterly. System Reviews are open to all customers and enable the product teams to showcase product enhancements and new feature developments to internal stakeholders and customers for feedback. The product managers and owners lead the demonstrations to highlight the changes and improvements made to the product workflows and explain how they add value to the end users and stakeholders.

Resources

Visit the Tempo Control System Effectiveness page on octave.com

Subscribe to the Tempo Control System Effectiveness email list via our subscription management center

Download additional Tempo Control System Effectiveness information on octave.com

Contact your Octave representative here

About Octave

Octave is a leader in enterprise software, turning data into decisive action and intelligence into your edge. Our software solves for and simplifies complexity, from the design and build to operations and protection of people, property and assets – for any scope, at any scale. For decades, we've partnered with customers to sharpen performance, elevate efficiency and amplify results. From factory floors to entire cities, our solutions are tuned to scale up what's possible from day one onward.

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