



DATA SHEET

Octave Reliance Go

Designed exclusively for mid-market companies. Fast time to value with the most trusted Quality Management Software.

Built-in best practices

Begin your automation journey with built-in best practices and straightforward licensing-only pricing. Now mid-market manufacturers can optimize quality processes without breaking the bank.



Convenient self-service setup

Independently launch your eQMS with our user-friendly interface, step-by-step guides and on-demand product training. Give your teams faster onboarding, fewer deployment barriers and no need for IT.

Trusted enterprise-grade platform

Octave Reliance Go (formerly ETQ Reliance Go), built on Amazon AWS, delivers a secure, high-performance, cloud-native experience that scales seamlessly to support your company's growth.

What's included	
Base package includes:	Optional service add-ons:
Octave Reliance NXG cloud-based platform	ERP Integration (Suppliers, Materials, Chemicals master data).
13 quality applications	Single Sign-on Setup*.
Self-service setup guides and tutorials	Insights Analytics Dashboards Setup and Customization
Octave Academy for on-demand user training	MS365 or Google Collaboration (for Document Control app)*
24x7 technical support	Service Care 360 Plan

*Self-service setup guidance is available.

Build digital workflows with a broad set of quality applications

Octave Reliance Go includes the Octave core QMS and nonconformance handling applications, giving you the building blocks for a comprehensive closed-loop quality ecosystem.

Document control

Manage the life cycle of all controlled documents in a centralized framework and automatically track revision history.

Audits management

Stress free audit-readiness with a comprehensive planning structure that streamlines scheduling, assigning, conducting and reporting on audits.

Change management

Evaluate risks, create action plans, and reduce cycle time when making changes to engineering, processes, specifications and suppliers.

Quality events

A versatile cross-functional app that helps you track, trend, or investigate any quality or safety issue and determine whether a formal CAPA is needed.

Inspection management

Identify quality and safety issues sooner and resolve them faster through centralized planning and execution of QC in-process inspections.

Risk register

Create matrix-style assessments to identify and control all risks that may affect your organization.

Administration center

Centralized area to maintain all of the management controls of Octave Reliance

Training management

Keep a 360-degree view of the employee training matrix, manage courses and assignments, and track progress and compliance.

Corrective & preventive action

Identify and address the root cause of high-risk quality and safety issues. Manage action items for internal and external stakeholders.

Suppliers, materials & chemicals

Central repository of supplier information that can share data with all applications on the Octave Reliance platform.

Nonconformance reporting

Mitigate costs of poor quality with a process to control and isolate nonconforming materials, identify sources and eliminate occurrences of nonconforming products.

Customer feedback

Integrate customer feedback into the nonconformance handling process to support continuous improvement.

Centralized reporting & alerts

Easy data visualization and trend notifications. Automate email notifications based on defined thresholds.

Service Care 360 provides a personal touch

The Service Care 360 plan is designed to support your efforts towards a successful and long-term quality program for a low fixed cost. What you'll get:

- Ongoing Octave Professional Services expertise
- Planning workshop (up to 2 hours)
- Hands-on setup support (up to 20 hours)
- Deployment office hours (1 hour/week during deployments[^])
- Assisted environment promotions (2)
- Option to renew services annually

[^]Max 15 hours annually.

About Octave

Octave is a leader in enterprise software, turning data into decisive action and intelligence into your edge. Our software solves for and simplifies complexity, from the design and build to operations and protection of people, property and assets – for any scope, at any scale. For decades, we've partnered with customers to sharpen performance, elevate efficiency and amplify results. From factory floors to entire cities, our solutions are tuned to scale up what's possible from day one onward.

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