



PRODUCT SHEET

# Octave Tempo Incident Management overview



## The challenge

The crucial management and tracking of incidents and near misses through the many departments in an organization are often carried out with a diverse range of paper, spreadsheets, word documents and unconnected web/notes applications. This results in a “homegrown solution” in each department, meaning there are multiple incident management procedures within a company. This leads to inconsistencies, maintenance issues, missed deadlines, lack of coordination and widespread frustration. To bring these processes into control, it is necessary to adopt a single enterprise application across all departments that will enforce standard, accepted work practices in a clear, consistent manner and provide the necessary coordinating directives to ensure the actions are executed on time without costly omissions.

In addition to bringing predictability, consistency and procedures to the processes, this kind of structure supports and meets the needs of ISO certification.

**Octave Tempo Incident Management (formerly j5 Incident Management) users have reported the following benefits:**

- Easy to use
- Consistent incident management data
- Safely process incidents and near misses
- Eliminates paper, spreadsheets and scattered databases
- Advanced workflow capabilities
- Fast search and filtering
- Integration with other Octave Tempo Operations Management (formerly j5 Operations Management Solutions) applications
- Real-time incident management monitoring
- Web browser-based



## How Tempo Incident Management provided the solution

To remedy these pains, companies across the world use Tempo Incident Management. Built with IndustraForm technology, the Tempo Incident Management solution delivers controlled, consistent management of incidents and near miss tasks across all departments in the enterprise in a configurable, easy-to-use web interface.

If Tempo Operations Management is present, the Tempo Incident Management application also allows the creation of Octave Tempo Standing Orders (formerly j5 Standing Orders) to communicate information about incidents and near-misses across the organization.

---

*"We rely on Tempo Operations Management for logbook, handover, work instructions, standing orders, near-misses and mobile inspection rounds. We would like to extend our use of Tempo Operations Management to other applications in the future."*

**Nobuyuki Takahashi**  
Executive director, Kainan plant manager

## About Octave

Octave is a leader in enterprise software, turning data into decisive action and intelligence into your edge. Our software solves for and simplifies complexity, from the design and build to operations and protection of people, property, and assets— for any scope, at any scale. For decades, we've partnered with customers to sharpen performance, elevate efficiency, and amplify results. From factory floors to entire cities, our solutions are tuned to scale up what's possible from day one onward.

©2026 Intergraph Corporation and/or its affiliates. All rights reserved.

[octave.com](https://www.octave.com)