BROCHURE

Designer & Octave Script

Configuring existing applications and building new apps.

Octave Reliance (formerly ETQ Reliance) gives you the ultimate freedom to design, test and deploy quality processes precisely configured to your requirements.

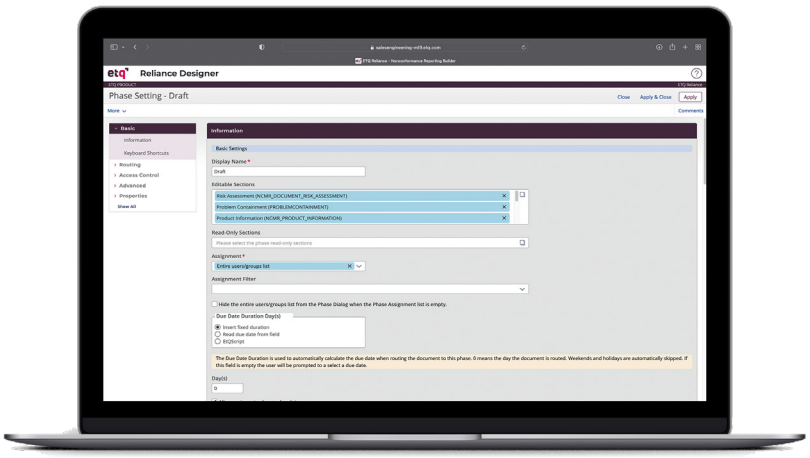


Figure 1: Reliance Designer

Sadiq Eshaq
Technical Project Manager, Lumileds

"As I became more familiar with Octave Reliance, I realized that it's more than just a quality system — it's a platform to create new applications from scratch or, quite easily, 'translate' many older applications into the Reliance environment."

Make Octave Reliance yours with tools for non-IT people

Quality teams can quickly deliver new value to the business with minimal (or no) effort from your IT team. In addition, Octave's flexible and comprehensive framework allows you to consolidate all your quality processes into a single platform interface.



Drag-and-drop designer

Octave's drag-and-drop process design tool makes it easy for non-IT business users to reconfigure out-of-the-box Reliance apps and confidently build new apps. Easily modify user access settings, workflows, forms, escalation paths, notifications and more.



Advanced configuration with OctaveScript

OctaveScript is a simple Python-based scripting language you can use to construct advanced business logic and process automation. The editor view provides intelligent code completion functions, like color-coded and auto-complete syntax to prevent typos and a validation button that checks for syntax errors.



Configure out-of-the-box apps

Octave Reliance has over 40 out-of-the-box apps to get your digital QMS going quickly. These standard workflows reflect the best practices collected from our 30 years in the quality industry and hundreds of customers across dozens of sectors. Use Designer and OctaveScript to tailor them for your unique business environment.



Build new apps with developer license

The optional Developer License unlocks a blank canvas to build brand-new apps for your specialized requirements. Octave offers near limitless flexibility to add capabilities beyond the standard Reliance apps using Designer and OctaveScript. Reuse all or part of any out-of-the-box app or existing complex scripts, so you don't have to start from scratch.

Anna Cook
Quality Systems Manager, Purple

"Octave's applications are a great place to start, right out-of-the-box. It's a really great foundation for anything that you want to change."

Customer success: configured applications at work

One month after deploying a configured version of the Return Material Authorization App to select sites, Trane realized more than one million dollars in recouped costs.

Before the Trane team configured and automated their RMA process in Octave, RMA cycle times ran anywhere from three weeks to eight months. Every situation was like a one-off occurrence. There was no consistent process and little tracking or documentation to back up RMA requests to suppliers. Most follow-ups ended with simply never getting the money back — a big expensive problem.

Today with Octave Reliance, RMA cycle times are reduced to four days. Even the suppliers are happy because they proactively receive every detail to approve the RMA quickly through secure online access.

Going further, Trane has automated an ERS process, interlinking Octave Reliance with Oracle to provide the finance team with a robust way to help manage the books. When the RMA is received, the supplier's account auto-debits and one button click launches the transaction into Oracle with no further back and forth with the supplier. This powerful automation configured between the QMS and ERP platforms accelerated stakeholder buy-in to spread this capability to as many sites as possible.

Purple's phased approach fostered QMS adoption throughout the organization

The Purple team began their quality journey using Octave Reliance's Document Control, then built on this success to deploy more apps. They configured a custom version of Nonconformance Handling to help reduce customer complaints and promote continuous improvement by minimizing defects and boosting product quality. Anna Cook, Purple's quality systems manager, shared that configuring applications to the company's specific needs was easy even without a programming background. Demonstrating the platform's flexibility helped spread adoption across different departments.

About Octave

Octave is a leader in enterprise software, turning data into decisive action and intelligence into your edge. Our software solves for and simplifies complexity, from the design and build to operations and protection of people, property, and assets– for any scope, at any scale. For decades, we've partnered with customers to sharpen performance, elevate efficiency, and amplify results. From factory floors to entire cities, our solutions are tuned to scale up what's possible from day one onward.

©2026 Octave Intelligence plc and/or its affiliates. All rights reserved.