



Octave OnCall Security



The seconds between detecting a threat and responding can be costly. Security operations centers (SOCs) need an easy way to process vast amounts of incidents from multiple locations and systems to connect and act on events in real time.

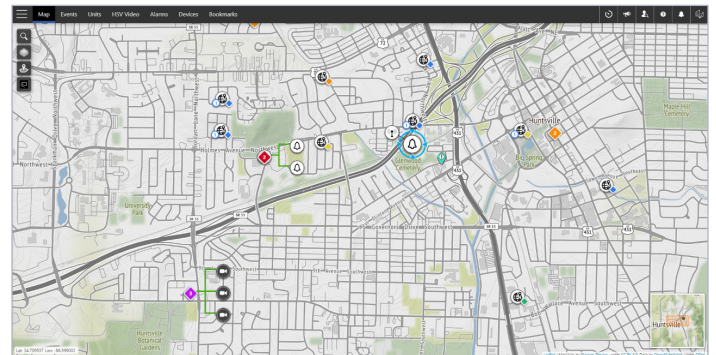
Octave OnCall Security (formerly HxGN OnCall Security | Guardian), is a next-generation physical security information management (PSIM) solution for monitoring, managing and responding to live incidents.

An integrated suite of tools to protect people, operations and critical infrastructure, OnCall Security combines and integrates data from alarms, sensors, IoT devices, intrusion devices and video to provide unprecedented situational awareness for real-time event monitoring and response.

The power of OnCall Security's integration capabilities and intuitive video streaming provides a common operational picture you can use to uncover more connections and insights. Our next-gen PSIM solution gives you real-time assessments across all events, applies broader, robust detection methods and optionally integrates with computer-aided dispatch (CAD) systems for immediate response.

Ideal for rail, airports, utilities, border security and other large organizations with established SOCs, OnCall Security allows you to easily sift through the noise

of disparate systems to identify threats – significantly reducing the lag time between identification and response.



OnCall Security integrates with the Octave OnCall (formerly HxGN OnCall) map view to provide robust situational awareness.

Benefits

Turn integration pain into a security opportunity

With OnCall Security, the pain of integration is no longer an issue. From integrating access control, video assets and gunshot and drone detection to intrusion detection systems and more, our solution turns integration pain into an opportunity.

Centralized assets

Now more than ever, SOC's need to process vast numbers of incidents from multiple locations and systems passing through the public safety answering point (PSAP) to connect and act on events in real time. OnCall Security centralizes and coordinates physical security operations across asset-intensive and geographically dispersed organizations for a faster, more informed response.

From forensic to real-time incident response

The seconds between detecting a threat and responding can be costly. The success of any SOC depends on a quick response when a threat is realized. Systems such as alarms and cameras can only alert users to threats, while response to those threats requires additional steps and more time to execute. This manual response method can lead to devastating loss of life, destruction of property and disruption of service. OnCall Security goes beyond basic alarm monitoring and forensic response (i.e., post-event response) to offer real-time incident response to counter fast-evolving threat environments.

Reported (2)	Acknowledged (4)	Auto-Acknowledged (1)
Door Held Open 04/16/21 15:17 Reported Redstone Arsenal Bldg 3182 Device: North Door Contact	Door Held Open 04/16/21 15:15 Acknowledged Redstone Arsenal Bldg 1517 Device: South Door Contact	Arm Up 04/16/21 15:40 Auto-Acknowledged Redstone Arsenal Gate 1 Device: Traffic Barrier Arm Status
Door Forced Open 04/19/21 17:55 Reported Redstone Arsenal Bldg 3812 Device: East Door Contact	Door Forced Open 09:13 Acknowledged Redstone Arsenal Bldg 3192 Device: South Door Contact	
	Door Held Open 04/16/21 15:16 Acknowledged Redstone Arsenal Bldg 3812 Device: East Door Contact	
	Door Forced Open 04/19/21 14:28 Acknowledged Redstone Arsenal Bldg 1113 Device: Front Door Contact	

The alarm board offers real-time incident management.

Key features

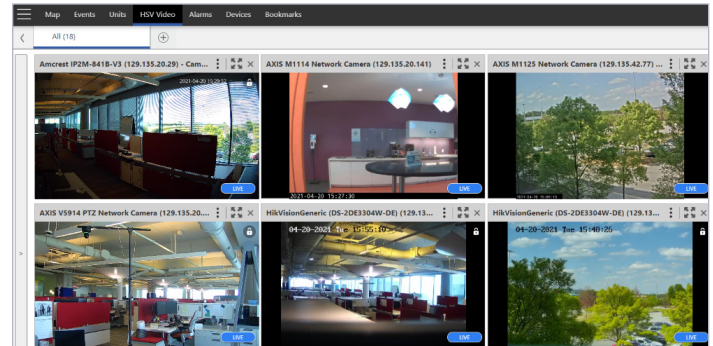
Video integration

OnCall Security requires Octave's Video Streamer, which allows you to display and control live and recorded video from almost any type of camera or video management software (VMS) system. It includes prebuilt interfaces to Milestone and Genetec VMS, as well as the Video Streamer SDK, allowing you to easily connect to other types of video cameras and VMS systems.

System, application, IoT and device integration

Quickly integrate systems, applications and devices of all types – from intrusion detection and access control to radar and drone detection systems.

Leverage all your data within one solution. This eliminates the rigid, stove-piped interfaces that ultimately derail implementations and upgrades by providing a maintainable and sustainable approach to developing, managing and maintaining interfaces.



Video Streamer allows the user to display and control live and recorded video.

*From monitoring real-time events to responding to incidents in record time, OnCall Security is your sentinel for **safeguarding the people and places** you value most.*

Next-gen PSIM capabilities

By collecting and correlating events from multiple devices and information systems, OnCall Security offers next-generation PSIM capabilities, including:

- **Alarm commands:** Acknowledge and clear alarms directly from the SOC, and easily create events based on information received from the alarm controllers for escalation
- **Communications:** Support two-way connectivity and data exchange with third-party alarm system controllers
- **Device commands:** Provide device-specific commands available in external sensor systems, such as pan-tilt-zoom cameras, record video, silence alarms and more

- **Logging and reporting:** Create alarm activity reports and audit all actions associated with alarms and “view alarms” history
- **Map display:** Display location, condition and status of cameras, alarms and devices in separate layers with an interactive, GIS command map
- **SOP for alarms:** View the standard operating procedures (SOPs) triggered for selected alarms using an SOP tab; here, the solution automatically adds and cancels the appropriate SOPs as the alarm is updated

Integrated workflows with Octave OnCall Dispatch

As part of the Octave OnCall portfolio, OnCall Security seamlessly integrates with other Octave OnCall products, as well as Octave OnCall Connect (formerly HxGN Connect). Octave OnCall Dispatch (formerly HxGN OnCall Dispatch) users can integrate video assets, alarms and sensors into their existing dispatch environments, which provides enhanced situational awareness throughout every step of emergency response.

More information at octave.com

About Octave

Octave is a leader in enterprise software, turning data into decisive action and intelligence into your edge. Our software solves for and simplifies complexity, from the design and build to operations and protection of people, property and assets – for any scope, at any scale. For decades, we’ve partnered with customers to sharpen performance, elevate efficiency and amplify results. From factory floors to entire cities, our solutions are tuned to scale up what’s possible from day one onward.

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