



Octave OnCall Records



Law enforcement agencies must address growing demands and changing missions against a background of constrained resources. Timely access to accurate information is vital to inform actions and operations.

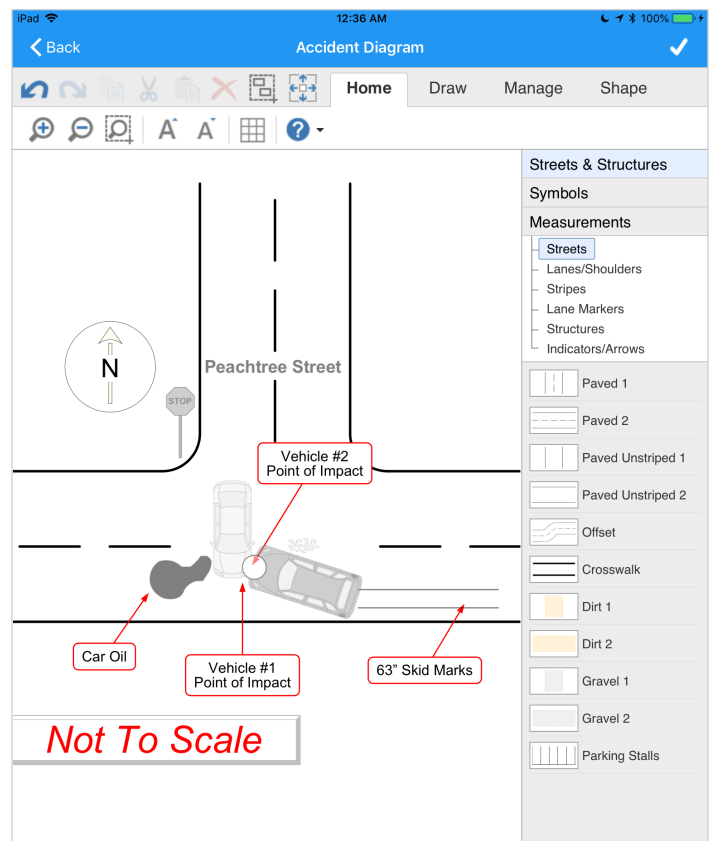
Octave OnCall Records (formerly HxGN OnCall Records) is a cloud-deployable records management system (RMS) that provides quick access to information and capabilities whenever and wherever needed.

Scalable for single- and multiagency use, it serves all facets of law enforcement operations and administration. OnCall Records allows agencies to streamline records capture and administration, harness data to inform investigations, effectively manage resources and enhance community safety. A flexible solution suite, it offers simple centralized administration and configuration of clients and embedded interfacing.

Increase speed and flexibility

Agencies must be able to quickly access and capture records data from anywhere to complete investigations and improve community safety. OnCall Records:

- Combines the advantages of an enterprise system with the benefits of a secure, browser-based solution



Octave OnCall Mobile provides field officers a quick way to capture essential accident details from a mobile app.

- Includes solutions based on agency roles:
 - OnCall Records for desktop
 - Octave OnCall Records Mobile Field Reporting (formerly HxGN OnCall Records | Mobile Field Reporting) for laptops
 - Octave OnCall Mobile app for smartphones and tablets
- Increases agility with configuration-based customization and built-in interfacing capabilities
- Offers robust application and data security
- Supports on-premises and cloud deployment on Microsoft Azure

Benefits for all facets of law enforcement

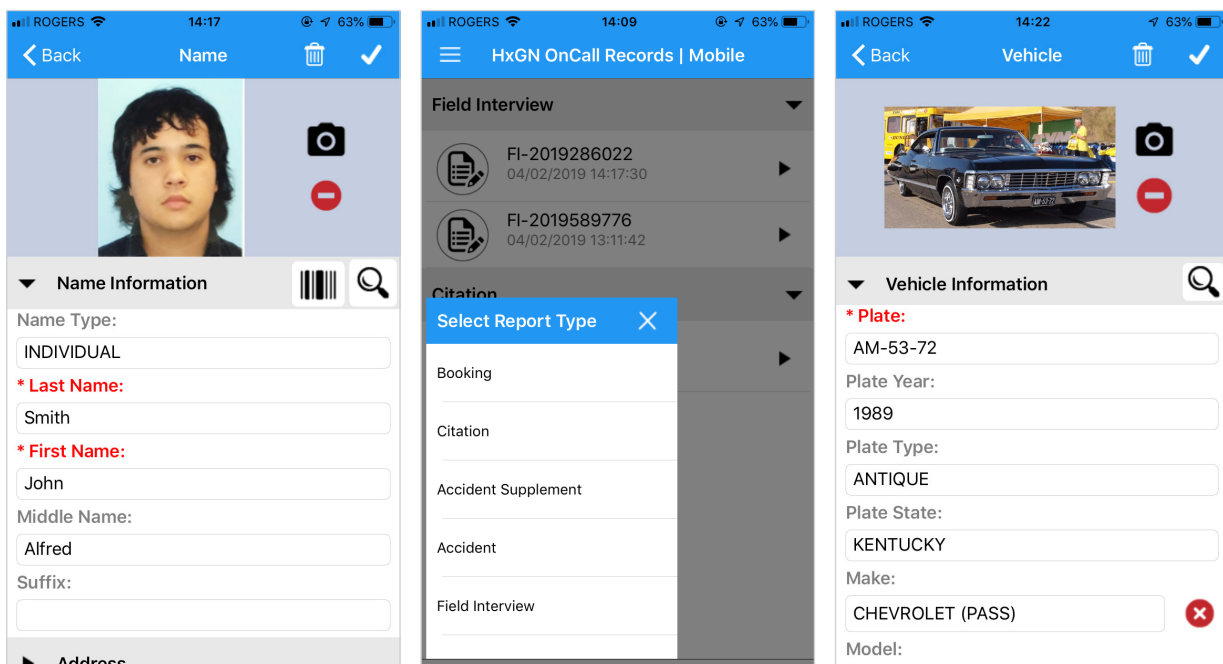
OnCall Records serves all facets of law enforcement operations, including field and office reporting, patrols, investigations, custody and administration. Unified workflows and data remove manual and duplicative tasks to streamline data capture and administration, while improving overall quality. Accessed via browsers and mobile apps, it provides reliable access to comprehensive information and tools. This powerful enterprise system:

- Supports incident response, traffic stops, field interviews, crime analysis, asset and fleet management, human resources, reporting and more

- Delivers a complete workflow solution for case management and investigative processes
- Links people, property, places and related records in one central database, dramatically increasing law enforcement efficiency and effectiveness
- Provides greater insight by running a single search across themes and enables powerful, easy-to-use visual reports and analyses
- Integrates seamlessly with Octave or other third-party computer-aided dispatch (CAD) and mobile systems for fast, easy data access and queries without the need for redundant data entry
- Supports government reporting requirements (e.g., NIBRS) to ensure accuracy, prevent audits and improve internal reporting
- Ensures data security, simplifies auditing and enables appropriate confidentiality (e.g., juvenile records)
- Easily maintains evidence records and complete chain of custody with electronic signature capture
- Delivers automated notifications via alerts as data is captured or changes occur during the investigative processes

Field mobility

The ability to write, search and update reports from the field is essential to enhance awareness, speed workflows and increase efficiency. OnCall Records



OnCall Mobile helps officers capture descriptive data and issue reports on the scene.

supports patrol workflows with OnCall Records Mobile Field Reporting, a browser client optimized for in-unit devices, and OnCall Mobile, an app solution for bookings, patrols and accident diagramming.

OnCall Mobile is a mobile app for capturing information with hand-held devices, including RMS searches, interviews, bookings, citations and accident reports.

Analytics and reporting

The OnCall Records suite provides the reporting and analytics capabilities needed for governance and investigations. It supports efficient preparation of statutory reports and data submissions. It also works with Octave OnCall Analytics (formerly HxGN OnCall Analytics), which provides easy-to-use analytics and visual reports that allow users agencywide to monitor events, align resources to demand, supervise performance, maintain governance and oversight and much more. By enabling more employees to visualize data, run reports and conduct analyses, agencies can develop intelligence, advance investigations and build public confidence.

Flexible, scalable and configurable solution

Octave technology is designed to accommodate agencies of any size, growing with them to meet current and future needs. Benefits include:

- Modern technology and industry-standard frameworks that support future expansion and investment longevity
- Configurable user interface to support agency- and government-specific data capture requirements
- Low-code integration platform to reduce the total cost of ownership for interfaces, integration and new capabilities

- Support for language translation and screen orientation through easily managed application property components
- Support Microsoft SQL Server databases, adding flexibility, ensuring familiar accessibility and administration and lowering costs
- Ability to automatically notify users the moment data updates or changes, keeping them accurately informed while eliminating time previously spent on repetitive manual searches

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More information at octave.com



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About Octave

Octave is a leader in enterprise software, turning data into decisive action and intelligence into your edge. Our software solves for and simplifies complexity, from the design and build to operations and protection of people, property and assets – for any scope, at any scale. For decades, we've partnered with customers to sharpen performance, elevate efficiency and amplify results. From factory floors to entire cities, our solutions are tuned to scale up what's possible from day one onward.

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