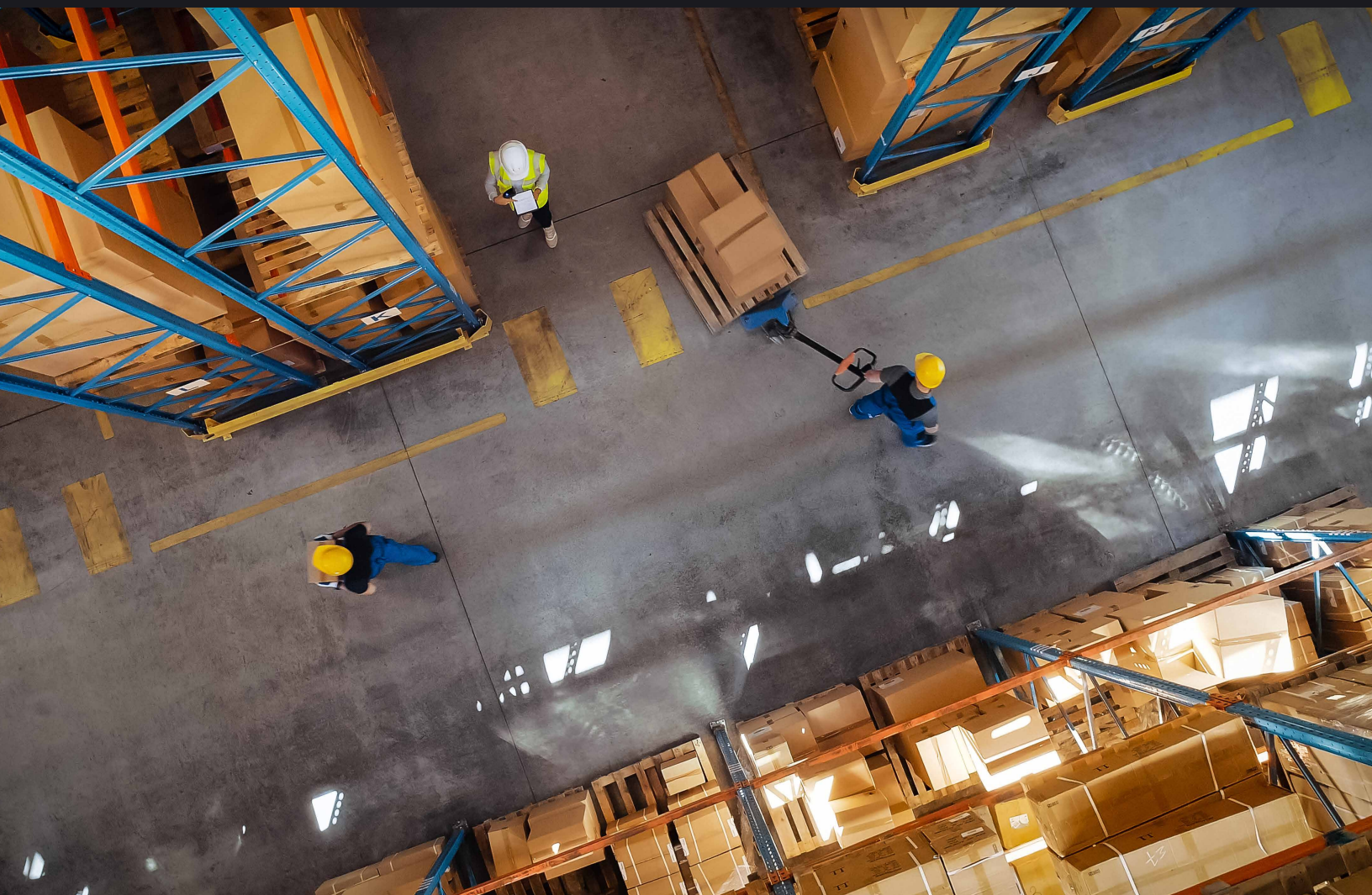
OCTAVE

SOLUTION SHEET

Physical security in logistics

Applying the Octave Coda portfolio



Receive, dispatch and operate efficiently

Logistics centers handle countless shipments every day, and fully or partially automated systems process these shipments under tight time constraints. This can lead to damaged or lost shipments and significant unnecessary costs.

Octave Coda Video Insight (formerly HxGN dC3 Video | Insight) helps organizations improve safety and security while optimizing processes and operations. The intelligent video technology can help prevent loss and damage and save costs. Even better, thanks to a modular approach, Coda Video Insight adapts to most system requirements and supports future expansion as business needs grow.

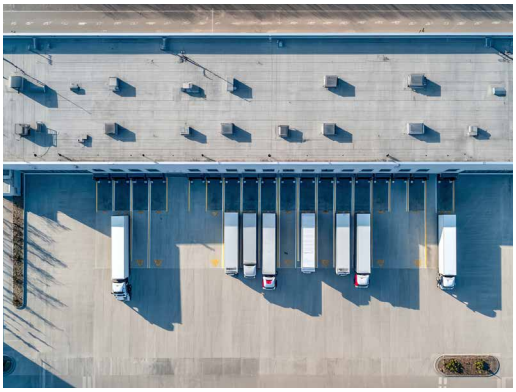
Key benefits

Octave logistics industry solutions help you visualize the route a shipment has taken and clarify cases of loss or damage.

1	**Transfer of risks and liabilities is documented in full**
2	**Efficiency and speed of logistics services increase**
3	**Quality of logistics processes improves**
4	**Costs decrease and third-party claims can be averted**
5	**Standards and directives are easier to fulfill**
6	**Customer satisfaction increases**

Solution area 1

Protect your building and perimeter



Video technology is more than just a way to monitor operations.

Octave Coda Video (formerly HxGN dC3 Video), helps you prevent unauthorized access by securing facilities and perimeters in alignment with industry standards such as TAPA. Further customization options, like AI-powered video analytics and automatic license plate recognition, enable you to tailor the solution to your physical security strategy, while manufacturer-independent software lets you select the optimal mix of cameras and devices to maximize security, flexibility and long-term value.

Solution area 2

Seamless shipment tracking



Review lost or damaged shipments with ease

Coda Video Insight makes it easier than ever to review cases of lost or damaged items. What once took several hours on a standard video system now takes minutes. Don't waste time browsing endless recordings from multiple cameras. Coda Video Insight combines video with process data from warehouse management systems, so something as simple as a shipment number can call up video footage of a shipment's entire journey through the logistics center.

Solution area 2
Seamless shipment tracking

Handle customer complaints quickly

Because it synchronizes video recordings and business processes, Coda Video Insight goes beyond general cargo logistics to help customer-facing relations as well. With traditional video technology, investigations into customer complaints can become tedious and ineffective. Because it combines image data with transactions in the ERP system, Coda Video Insight allows you to make inquiries by order number. Within seconds, the system surfaces all event-related video footage so your team can handle complaints with speed and professionalism.

Track wireless scanners anytime, anywhere

Most logistics centers use Wi-Fi- or radio-based scanner systems, but with so many wireless scanners on the floor, it's easy to lose track of simple processes. When you equip each scanner with a locating system, you can monitor the scanning process more effectively. When someone scans a package, the locating system can determine the exact location and then notify the ERP and video management system for more transparent operations. Additional add-ons support various locating systems.

Monitor conveyor belt lines effortlessly

Distribution centers use automated conveyor belt systems to sort through packages, and during the sorting process, the system sometimes damages or misguides packages. Coda Video Insight caters to all common conveyor belt systems – and can adapt to alternating belt speeds – to localize misguided or damaged packages anywhere on the line. This gives you the ability to reconstruct the route of a package through the sorting and distribution process, all within seconds.

Turn investigations into positive customer interactions

Faster access to video and transaction data helps your team resolve issues quickly, minimize customer frustration and maintain high service levels even when problems occur.



Case study

Coda Video Insight in action

Neovia partners with BMW Group UK, reducing claims by 40% using Coda Video Insight

"Working with Octave, we have been able to deliver the transparency that BMW Group UK specified, which is benefiting the company, its customers and Neovia. It is a win all round."

Mark Williams
Support Site Manager
Neovia Logistics

Read the full story



About Octave

Octave is a leader in enterprise software, turning data into decisive action and intelligence into your edge. Our software solves for and simplifies complexity, from the design and build to operations and protection of people, property and assets – for any scope, at any scale. For decades, we've partnered with customers to sharpen performance, elevate efficiency and amplify results. From factory floors to entire cities, our solutions are tuned to scale up what's possible from day one onward.

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