



PRODUCT SHEET

Octave Attune EAM Specialist

Ask your EAM data and documents anything.
Get answers in plain language.



Decades of data. A handful of people who can reach it.

Your organization holds years of maintenance history and thousands of technical documents. Answering an operational question can mean building a report, finding someone who understands the data structure, manually searching through documents or deciding with only part of the picture. That's because the knowledge is held by a handful of people who know their way around the system. Everyone else raises a report request and waits. As experienced technicians retire, the context that made years of recorded maintenance history useful walks out the door with them.

Asset portfolios are growing, compliance demands are increasing and maintenance teams are under constant pressure to do more with limited resources. Getting the right information to the right person quickly matters more than ever.

From knowing the product to knowing your data

Octave Attune EAM Assistant (formerly HxGN Alix) helps your team use Attune EAM. Included with Attune EAM SaaS, it provides product guidance and helps users navigate the system. Octave Attune EAM Specialist goes further, helping your team use the information inside the system: users can ask questions across approved EAM data and technical documents using everyday language. Together, they turn Attune EAM from a system you operate into a system that helps you decide.

The Specialist brings asset-management expertise to the information it retrieves. It interprets records, identifies potential data quality issues and surfaces relevant maintenance information to support the next decision. Ask a follow-up question and it keeps the context.

Every answer comes from one of three places:

- Your EAM information: Assets, work orders, maintenance history, parts, procurement information and other approved data.
- Your documents: Equipment manuals, maintenance procedures, technical specifications and other approved documents
- Attune EAM knowledge: Validated product documentation, procedures, user assistance and how-to guidance

You don't need to know the official field names. If your team calls a machine something different from what's in the database, the Specialist makes the match. And you can speak the question instead of typing it, in more than 40 languages, over the noise of a plant floor.

Your system administrator decides what the Specialist can reach: which tables, fields and documents. Nothing is in scope until an admin puts it there.

Examples of what you can ask

What you need to know	What you can ask
Work order cost	"What work order had the highest total cost? Give me a breakdown of that cost."
Overdue maintenance	"What assets have overdue PMs of 90 days or more?"
Forward planning	"What PM schedules are due in the next 30 days? List the associated assets."
Supplier activity	"List all suppliers that haven't had a purchase order in the last 24 months."
Parts rationalization	"Which parts appear on more than one material list? Include code, description, quantity and store."
Document lookup	"What are the recommended maintenance intervals for the spiral cased pump?"
Procedure guidance	What are the operating instructions for the 250 centrifugal pump?"

What this means for your team

Faster answers

A question that used to mean filing a report request and waiting three days now comes back in seconds. Cost breakdowns, overdue PM lists, dormant suppliers — the answer reaches whoever needs it accurate and fast.

Get more from the data you already have

Years of maintenance history and technical documents stop sitting there and start getting used, without a migration project, a second platform to manage or any data rekeying. The Specialist reads what's already in Attune EAM.

Opens access to more of your team

Ask your EAM data and documents questions in plain language – no SQL, no report building. Planners, supervisors and technicians can ask their own questions instead of waiting on the people who know how to write a query. When those people retire, what they know doesn't leave with them.

Admins set the boundaries

Admins decide what's off-limits, so sensitive data stays out of reach. Every query follows the access rules already in place.

Passes procurement and security checks

The language model runs on Octave's own infrastructure. Your data never goes to third-party AI services and it's never used to train the model. There's no internet connection, so prompt injection and content poisoning aren't just against policy; they're not physically possible. External auditors have confirmed tenant isolation. Certifications and frameworks: ISO 27001, ISO 27017, SOC 2, GDPR, CCPA and the EU AI Act.

About Octave

Octave is a leader in enterprise software, turning data into decisive action and intelligence into your edge. Our software solves for and simplifies complexity, from the design and build to operations and protection of people, property, and assets– for any scope, at any scale. For decades, we've partnered with customers to sharpen performance, elevate efficiency, and amplify results. From factory floors to entire cities, our solutions are tuned to scale up what's possible from day one onward.

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