Octave physical security support contacts

We're here when you need us!

Whether you have a technical question, require troubleshooting support or need assistance with your Octave physical security solution, our dedicated support teams are ready to help. For all standard support requests, please create a case through the **Octave support site** to ensure prompt tracking and resolution. The support phone numbers below should be used for critical or emergency situations requiring immediate assistance.

Product	Region	Phone number
• Coda Video • HxGN dC3 Video • Qognify VMS • Coda Video Insight • HxGN dC3 Video | Insight (BVI) • Cayuga	AMR	USA: +1 845-201-5600 ext. 3
		USA: +1 201-377-3408
		USA: +1 866-895-4607 (toll free)
	EMEA	Germany: +49 89 9 6106 7699
		France: +33 1 80 40 08 69
		Switzerland: + 41 41 5087303
		UK: +44-2031-501393
		UK: +44-800-0488305 (toll free)
		Israel: +972-73-394-7900
	APAC	India: +91 0008009190569
		Singapore: +65-3163-3144
		Germany: +49 89 9 6106 7699
		Switzerland: + 41 41 5087303

Product	Region	Phone number
• NiceVision	AMR	USA: +1 845-201-5600 ext. 3
		USA: +1 201-377-3408
		USA: +1 866-895-4607 (toll free)
	EMEA	UK: +44-2031-501393
		UK: +44-800-0488305 (toll free)
		Israel: +972-73-394-7900
	APAC	India: +91 0008009190569
		Singapore: +65-3163-3144
		UK: +44-2031-501393
		UK: +44-800-0488305 (toll free)

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• Ocularis	AMR	USA: +1 845-201-5600 ext. 3
		USA: +1 201-377-3408
		USA: +1 866-895-4607 (toll free)
	EMEA	Germany: +49 89 9 6106 7699
		France: +33 1 80 40 08 69
		Switzerland: + 41 41 5087303
	APAC	India: +91 0008009190569
		Germany: +49 89 9 6106 7699
		Switzerland: + 41 41 5087303

Product	Region	Phone number
• Coda Orchestrator • HxGN dC3 Orchestrator (Situator)	AMR	USA: +1 845-201-5600 ext. 3
		USA: +1 201-377-3408
		USA: +1 866-895-4607 (toll free)
	EMEA	UK: +44-2031-501393
		UK: +44-800-0488305 (toll free)
		Israel: +972-73-394-7900
	APAC	India: +91 0008009190569
		Singapore: +65-3163-3144
		UK: +44-2031-501393
		UK: +44-800-0488305 (toll free)