



Octave OnCall Planning and Response

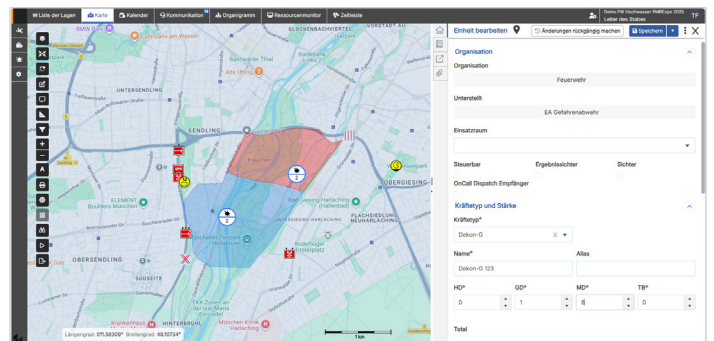
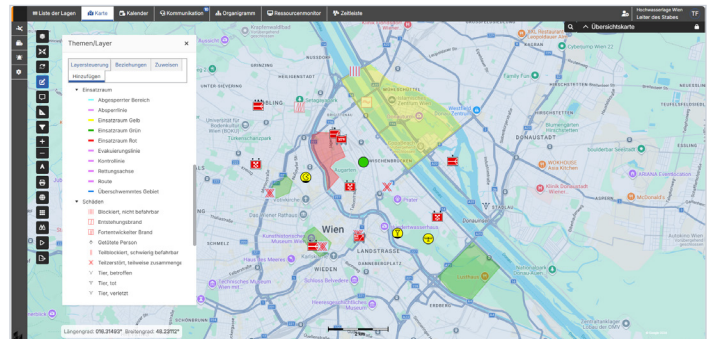


Octave OnCall Planning and Response (formerly HxGN OnCall Planning & Response) is a web application that manages major incidents and events by integrating and coordinating resources, procedures and communications for safe, effective operations.

Benefits

Provides comprehensive capabilities in a single solution

OnCall Planning and Response is a single, unified solution for all agencies, needs and stages of operation. It supports incident command on-scene and in tactical and emergency operations centers. By enabling all authorized responders to access the system, regardless of organization or location, OnCall Planning and Response maintains a common understanding of the situation and operations. Its ability to continually monitor situations and quickly adapt all aspects of an operation ensures agencies maintain control, even in rapidly changing situations, and keeps users aware of changes to command structures, objectives, assignments and action plans.



OnCall Planning and Response gives users a detailed common operating picture.

Manages the entire lifecycle

OnCall Planning and Response removes gaps in processes and data, enabling fast and efficient transfer of tasks and information between all stages of operation, agencies and personnel with no loss of information, duplication of efforts or delays, while maintaining a full record of operations.

Integrates responders

OnCall Planning and Response allows a highly diverse group of public- and private-sector agencies to operate as a cohesive team with common purpose and direction. It provides overarching command, coordination and oversight without changing the systems and processes responders rely on in their day-to-day operations. It follows incident command system principles of organization- and system-neutral operation, which ensures information and instructions are readily understood and universally accessible.

The product operates in mixed environments with different incident management and dispatch systems. Implementation is available for individual organizations or as part of a wider, collaborative undertaking. This flexibility permits agencies to roll out OnCall Planning and Response in phases across jurisdictions and levels of command.

Offers universal access

Accessed via a web client, OnCall Planning and Response makes it easy to deploy and operate across diverse agencies and levels of command. It is quick and simple to extend access to new users without installing and maintaining software for each agency and location.

*OnCall Planning and Response provides a single source of information and record of action throughout an entire event lifecycle for **safe, efficient and effective** operations.*

Features

Unified operational information

OnCall Planning and Response maintains dynamic and linked views of key operational elements. By removing the problems of static or fragmented records, it speeds communication and ensures all members of the team have current and consistent insight.

- **Common operating picture:** Combines operational, environmental and contextual information from multiple sources whenever needed
- **Organization charts:** Enables agencies to design and adapt lines of command on the fly to maintain control or pass responsibility to different resources, response functions or tiers of command; it also provides the basis for the communication plan
- **Action plans:** Provides the primary vehicle for addressing overall performance effectiveness – action plans include goals and objectives and provide personnel with knowledge of what needs to be done and support reusable templates to expedite planning and deliver greater operational consistency
- **Mind map:** Allows users to plan process-oriented procedures using a clearly presented graphical tool
- **Timeline:** Offers clear, continuous display of operations through time and the relation and sequence of different elements, enabling clear tracking of short- and long-term plans or developments
- **Document library:** Ensures all users can quickly access definitive versions of critical documents, such as standard operating procedures and site plans.

Dispatch integration

OnCall Planning and Response uses a low-code integration platform to enable agencies to develop bidirectional communication with computer-aided dispatch (CAD) software, providing fast and accurate information flows while removing data processing overheads.

Messaging

OnCall Planning and Response supports messaging and chat, enabling users to monitor direct messages between individuals, chats and external feeds. Messages can include deadlines, allowing agencies to monitor progress and send alerts about missed deadlines.

Event history

OnCall Planning and Response records all user and system activities in structured audit logs that include a time stamp coupled with information on the operator and event-related action. It provides vital data to support post-event review, legal actions, training and simulation.

Focused training and simulation

OnCall Planning and Response leverages current organizational data and plans, as well as operational

histories of past events, to ensure training is relevant and substantive.

Simple deployment

Users access the solution via a web client, ensuring easy-to-deploy operations across diverse agencies and levels of command by avoiding common software compatibility problems. A self-configuring and maintaining client, OnCall Planning and Response does not require agencies to distribute license keys or software, making it fast and simple to extend access to new users and organizations.

Secure hosting

Web-based deployment allows agencies to host systems in secure remote locations (e.g., data centers) or the cloud to promote resilience.

Simple adaptation

Visual editing tools make it easy to configure and customize workflows and forms to agency-specific requirements without the need for coding.



With OnCall Planning and Response, users can search and update from the field, enhancing awareness, speeding up workflows and increasing overall efficiency.

About Octave

Octave is a leader in enterprise software, turning data into decisive action and intelligence into your edge. Our software solves for and simplifies complexity, from the design and build to operations and protection of people, property and assets – for any scope, at any scale. For decades, we’ve partnered with customers to sharpen performance, elevate efficiency and amplify results. From factory floors to entire cities, our solutions are tuned to scale up what’s possible from day one onward.

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