BROCHURE

Octave Tempo Operating Procedures: A vision for the connected worker

About our experts

High-reliability environments don’t leave room for guesswork. Every decision counts. Every action matters.

The team behind Octave Tempo Operating Procedures (formerly AcceleratorKMS) is built for that reality. We are focused on reducing incidents caused by poor or missing information. By using digital-first solutions, we support connected workers and modern learners in high-reliability organizations. We understand the pressure they face, including complex conditions, high expectations and little room for error.

That’s why we apply proven knowledge management practices and advanced digital tools to deliver clear, reliable information right when it’s needed. The result is a stronger line of defense against information-related risk in everyday operations.

Learning in the flow of work

Tempo Operating Procedures is a purpose-built and industry-leading connected worker platform (CWP) and learner experience platform (LXP). Learning becomes embedded and continuous. The result? Faster onboarding. Stronger competency. Knowledge that keeps pace with operations today and in the future.

Critical value contributions of the blended LXP and CWP:

- Deliver digital everything
- Meet expectations of the modern learner
- Enable learning access anytime, anywhere on any device
- Reduce time to competency and readiness
- Connect siloed information into a single source
- Support real-time management of change
- Strengthen high-reliability work execution
- Streamline communication with peers and experts
- Automate and support content management to keep content current
- Organize and deliver information and instructions

"Learning, however, ends up being relegated — consciously and subconsciously — to the important-but-not-urgent quadrant of Eisenhower's 2x2 matrix. On average, knowledge workers carve out just five minutes for formal learning each day. We're all just too caught up in the inexorable flow of work."

Source: Making Learning a Part of Everyday Work, HBR, by Josh Bersin and Marc Zao-Sanders

About Tempo Operating Procedures

Tempo Operating Procedures supports the full lifecycle of operational knowledge.

It brings together procedure lifecycle management (PLCM), a connected worker platform (CWP), a learner experience platform (LXP) and a component content management system (CCMS) into a single integrated environment.

These capabilities deliver a digital content ecosystem that simplifies complex information, making it easier to access and apply.

The learner experience platform (LXP)

The modern learner expects immediacy, ease and direction. The LXP delivers all three, connecting workers to the information they need and guiding them through what comes next.

A single piece of content can serve multiple roles: onboarding, reference, training and in-the-moment guidance.

Capabilities for supporting the modern learner:

- Access to any learning content instantly
- Structure and curate learning content for optimal user experience and outcome
- Deliver interactive learning content at the point of need
- Track training during the flow of work
- Enable an an always-accessible content ecosystem
- Connect learners with peers and experts
- Support flexible, self-directed learning paths
- Provide intuitive, engaging user experiences
- Capture feedback for continuously improved content
- Enable access from anywhere

The modern learner is connected across HR, learning and workforce systems. Through integrations and shared profiles, these systems work together as one. Organizations are building a digital backbone to support how work and learning happens. What employees know and how they apply it is a core business asset. It is what sets organizations apart. By connecting this knowledge into a single system, it becomes structured, accessible and ready when it's needed.

That means stronger performance, better decisions and more resilient operations.

In today's environment, every employee proves more connected, and they expect more from the tools that support them.

The connected worker platform (CWP)

Deploying an LXP with a CWP has real, impactful implications. Competency and training are critical to operations and performance, but equally important is the asset side of the operations equation. A connected worker platform is effectively a sensor on a person to track, monitor and engage with workers in real time.

The CWP is connected to the asset performance management (APM) framework, the automation system, the IIoT, predictive analytics and industry 4.0 networks. Without the human element, the picture is incomplete. Connecting it is essential to understanding APM and overall operational performance. Mobile set the shift in motion. Now it's being realized at the front line.

Tempo Operating Procedures is built by practitioners and technologists solving real information challenges. By bringing LXP and CWP together, it turns knowledge into action across the enterprise.

Capabilities for supporting the connected worker:

- Access to any operational content
- Organize and curate operational content for optimal user experience and outcomes
- Deliver interactive operational content
- Track work as it happens
- Provide a unified content ecosystem
- Provide intuitive, engaging user experiences
- Leaders connect with peers and experts
- Provide intuitive, engaging user experiences
- Capture feedback for continuously improved content
- Access from anywhere

Ready to reduce risk and sharpen performance? Let's define what success looks like and build it, together.

www.octave.com

About Octave

Octave is a leader in enterprise software, turning data into decisive action and intelligence into your edge. Our software solves for and simplifies complexity, from the design and build to operations and protection of people, property and assets – for any scope, at any scale. For decades, we've partnered with customers to sharpen performance, elevate efficiency and amplify results. From factory floors to entire cities, our solutions are tuned to scale up what's possible from day one onward.

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